

Vermishia Pitts

Chief Operations Officer

Contact

409 North Stella Ave
Lakeland, FL 33801
863.589.3809
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Education

Lake Region High School
Eagle Lake, FL 33830
High School Diploma/H-Honors
2004 GPA 3.87

Key Skills

QLO Originator
Project Management
Competent Person
Communication
Problem-solving

Objective

As a COO, my primary objective is to support the functioning of business operations by managing staff, coordinating operations, and ensuring exceptional customer service. I aim to create a positive and productive work environment by communicating with team members, setting clear goals, and monitoring performance.

Experience

APRIL 2012 - PRESENT

Chief Operations Officer | Lakeland Habitat for Humanity, Inc.

MARCH 2007 - APRIL 2010

Assistant Manager | Champs Sports

AUGUST 2003 - FEBRUARY 2007

Shift Leader | KFC

Overseeing daily operations, managing staff, ensuring compliance with all regulations, Safety Compliances, and providing exceptional customer service. Also responsible for analyzing financial data, identifying trends, and developing strategies to improve the store's performance.

Communication

Implemented new procedures that improved efficiency and streamlined operations.

Leadership

Successfully led a team to exceed sales goals while maintaining excellent customer satisfaction.

References

Available upon request.