RESUME OF DR. ROBERT S. HINDS, DBA, ACATA

211 West Poinsettia St., Lakeland, FL 33803, rshinds@mac.com, 256-651-3203

EXPERIENCE

2018-Present

Associate Professor – Southeastern University, Lakeland, FL

- Professor in the graduate program at SEU, focusing on the MBA program.
- Developed and teach the Healthcare Management Concentration (six courses) withing the MBA curriculum.
- MBA Program chair from 2019-2022

2016-January 2018 Bradford Health Services

Corporate Director of Opiate Addiction Treatment Strategy

- Develop and monitor best practices throughout the Bradford system of over 20 treatment locations in the treatment of opiate addiction.
- Build bridges of communication and trust with medication assisted treatment providers (MAT) in Bradford's primary markets.
- Develop programming designed to provide value-added clinical services for caregivers providing medication assisted treatment for opiate addiction.
- Maintain and nurture a national network focusing on best practices in the treatment of opiate addiction via constituency groups in the addiction field (ASAM, NAATP, SAHMSA, others).

1994-2016 Bradford Health Services Madison, AL Executive Director

- Twenty two consecutive years of strong operating profits in 84 bed free-standing chemical dependency facility.
- Development of multiple streams of revenue through diversification throughout continuum of care.
- 35 year history of managing solid outcomes from JCAHO, including a 98 on JCAHO's 100 point scoring grid.
- Effective and efficient management of over 12 million dollar budget,
 170 employees, and multi-channel marketing program.

2006-Present University of North Alabama Adjunct Professor: MBA Program, UNA College of Business

Part time professor teaching multiple courses in and developing

curricula for health care management specialty track within the MBA program.

1992-1994 The Allen Group

Longwood, FL

Vice President of Operations

- COO of regional contract employee assistance program with contracts throughout southeast region. Began tenure as Director of Marketing.
- Developed market through securing multiple large EAP contract awards with private industries, universities, municipalities, and county governments.
- Aided in the development of broadening of employee assistance concept offered by group to that of managed mental health care and gatekeeper function for key accounts.

1983–1992 Parkside Lodge of Florida Kissimmee, FL Executive Director

- Effective turnaround of 86 bed behavioral health facility in Central Florida.
- "Accreditation with Commendation" award received by JCAHO during final survey conducted during my tenure.
- Strong business and industry treatment and training model with clientcompanies including Walt Disney World, Martin-Marietta, General Mills, numerous others.
- Effective and profitable program development and management of facility during managed care expansion throughout 1980's.

1973-1983

Previous Positions have included

- Director of State Office of National Council on Alcoholism and Drug Dependency
- Assistant Director of community drug abuse program
- Director of prison-based drug abuse treatment program
- Marketing representative for chemical dependency facility
- Addictions counselor

EDUCATION

2001-2005 Nova Southeastern University

- Doctor of Business Administration, with concentration in Leadership
- Primary area of research was the relationship between leadership style

- and spiritual well-being.
- Dissertation focused on transformational leadership model in predicting outcomes of subordinates.
- DBA conferred Spring 2005

1998-2000 Nova Southeastern University

- Masters of Business Administration
- Graduated with 3.97 GPA, Jan. 2000

1968-1972 Birmingham-Southern College

BA, Religion and Philosophy

PUBLICATIONS

- Consideration of the Relationship between Spiritual Well-Being and Transformational Leadership, Journal of Applied Management and Entrepreneurship, Winter, 2005.
- An Examination of Transformational Leadership in the Addictions Treatment Field (doctoral dissertation).
- Developing the Requisite Organizational, Attitudinal, and Behavioral Conditions for Effective Knowledge Management (presented at Americas Conference on Information Systems, 2002; Co-author, Jay Aronson, Ph.D.).

PROFESSIONAL MEMBERSHIPS

- Advanced member, American College of Addictions Treatment Administrators.
- Member, Sigma Beta Delta, International Honor Society in Business, Management and Administration.
- Member, American College of Healthcare Executives
- Member, Academy of Management.
- Director Emeritus, Florida School of Addictions Studies
- Former President, Florida School of Addictions Studies