

**September 3, 2024 Board of County Commissioners Regular Meeting**  
Agenda Item #

**SUBJECT**

Approval of Amendment No. 1 to Spectrum Enterprise Service Agreement between Polk County and Charter Communications Operating, LLC and two associated service orders for a fiber optic-based Internet service solution to 28 water and wastewater treatment locations (estimated \$200,000 annual recurring and one-time \$7,000 installation costs).

**DESCRIPTION**

Polk County Utilities and Information Technology Divisions have coordinated with the vendor to provide a fiber optic-based Internet service solution to 28 water and wastewater treatment locations. These sites have been deemed critical infrastructure by the Federal Cybersecurity and Infrastructure Security Administration (CISA), which stipulates that each site should have resilient internet service. The attached service orders will provide fiberoptic internet service to the 28 locations, with speeds varying between 100MB to 1GB depending on usage. This internet service includes guaranteed service level agreements for uptime and repairs at these mission critical locations.

The original Spectrum Enterprise Service Agreement was signed in 2021 by the County Manager based upon the estimated annual expenses at that time. As a result of the additional services comprised in the attached service orders, execution of the referenced Amendment by the Board is requested. This Amendment No. 1 also updates Spectrum and Information Technology contacts to reflect current employees.

**RECOMMENDATION**

Request Board approve Amendment No. 1 to Spectrum Enterprise Service Agreement between Polk County and Charter Communications Operating, LLC and two service orders for a fiber optic-based Internet service solution to 28 water and wastewater treatment locations representing estimated \$200,000 annual recurring and one-time \$7,000 installation costs.

**FISCAL IMPACT**

Funds are budgeted in the Utilities Operating Budget.

**CONTACT INFORMATION**

Jason Jennings

Utilities Operations Manager

(863) 298-4143

[jasonjennings@polk-county.net](mailto:jasonjennings@polk-county.net)