

## ATTACHMENT "A"

### **Exhibit "C"** **Software/Services Description**

1. Database Services - Location Database services for the PSAP Repository for all legacy wireline records in the Polk County service area will be processed by INdigital using industry standard record exchange and correction methods. i2 format AL1 service (wireless, VoIP - using pANi) will be provided by INdigital.
2. Routing Services - INdigital will design and deploy a NGCS configuration that conforms to standards and includes the necessary components to provide NG9-1-1 using industry standard Functional Elements. Redundant, diverse service aggregation points of presence will be established, and the proposed solution will conform to the current standards and accommodate future adjustments to the standards *as* they become available.
3. Network Services - The proposal's objective is to establish a ESiNet (Emergency Services iP Network) to serve existing and new customers in Florida. This connectivity will be provided by diverse carriers when available. This service enables connectivity to the PSAP for delivery of voice and data for NG9-1-1.
4. Starlink Priority network services will be provided as a redundant, diverse internet connection for Polk Co at all 4 site locations.
5. MEVO Services- A service continuity and disaster recovery platform (INdigital's MEVO system) will be deployed at the four Polle County PSAPs. The MEVO platform is an independent call processing system on the output (egress) side of the NGCS Routing Platform. This platform allows for 9-1-1 calls to be routed to a VoIP phone with E9-1-1 functionality.
6. 911 Logix MIS Analytics Services - INdigital Analytics & Visualization Platform service is an advanced reporting tool that allows for the aggregation of numerous source data and allows for visualization, reporting and trending of ingress content in a NG9-1-1 network. Visualization and reporting from largest to the smallest of views with the ability to partition and manage content in the appropriate containers for the addressable customer base for NG9-1-1.

The tool provides for access to the data from any device at any time. The reporting and data collection system provides for secure user ID login and password with the ability to enforce minimum password requirements and require password changes on a predetermined interval.

The reporting and data collection system supports role-based access:

- Allowing statewide users to have access to reports for the entire State.
- Allowing some users to have access to PSAP(s) report information only.
- Allowing other users to have both PSAP and ECD Manager level access to report information.
- Allowing functionality/data to show only to certain users and not to everyone.

The reporting and data collection system allows for the scheduling of automatic report generation and delivery by email as attachments to one or more recipients in a format selected by the recipient.

**Exhibit D  
Price List**

**Starlink Setup/Rapid Deploy Network**

**Polk Co, FL**  
**Jaclyn Church**  
 911 Systems Manager  
 (863) 534-5633  
 jaclynchurch@polk-county.net



12/6/24  
 Jennifer Poole  
 Regional Acct Mgr  
 (407) 314-3534  
 jpoole@indigital.net

Polk County, FL Quote: 12/6/24

Line	Quantity	Description	Accounting Metric	Unit Price	Extended Total
1		<b>Equipment</b>			
2		<b>Network Services</b>			
3	4	Starlink Kits	PSAP	\$910.00	\$3,640.00
4	4	UBNT Dream Machine UDR Routers	PSAP	\$325.00	\$1,300.00
5	4	Accessories: Misc Materials	PSAP	\$910.00	\$3,640.00
6	8	Network Implementation / Configuration Fee	PSAP	\$149.00	\$1,192.00
7		<b>Labor</b>			
8	100	Services: Installation, Configuration, Travel, Testing, Customer Education	Hourly	\$263.25	\$26,325.00
9		<b>Installation Total NRC</b>			<b>\$36,097.00</b>
10		<b>Network Monthly Recurring Charges</b>			
11	12	Starlink Priority - Network Priority, Public IP, Priority Support 1TB	Monthly	\$1,180.00	\$14,160.00
13	12	Network Services - Updated 100m Froniter and Spectrum	Monthly	\$3,580.70	\$42,968.40
14					
15		<b>Network Total</b>			<b>\$57,128.40</b>
		<b>Total First Year</b>			<b>\$93,225.40</b>

Quote expires in 90 days

\*\*Network Services Existing Monthly Billing \$2,363.40, incremental band width difference \$1,217.30 bring new network Monthly Services to \$3,580.70

**Terms:**

Network Services & Starlink;

Installation Total Due at Contract Signature (net 45 days) \$36,097.00

Network Totals start at cut into service date (net 45 days) \$4,760.70 billed montly with concurrent contract terms.

**Exhibit "D" Continued on next page**

## Exhibit D Payment and Fees

Polk County FL NGCS price matrix  
INDigital NGCS platform

Jen Poole - Regional Acct Mgr.  
jpoole@indigital.net

3/28/25

line		MSRP	
1	population served	725,048	
	<b>feature description</b>	<b>monthly</b>	<b>12 month term</b>
2	Database	\$14,500.92	\$174,011.04
3	Routing Services	\$36,252.30	\$435,027.60
4	Starlink Priority -Network Priority, Public IP, Priority Support 1TB	\$1,180.00	\$14,160.00
5	Routing Services - Geospatial (Optional Add-on)	\$14,500.92	\$174,011.04
6	Network - See below*	\$3,580.70	\$42,968.40
7	Text - Inbound only - already has	\$0.00	\$0
8	Mevo - 25 phones @ \$85/phone	\$2,125.00	\$25,500.00
9	911 Logix MIS	\$2,405.00	\$28,860.00
10			
11	Monthly recurring cost for 911 services	\$55,513.92	\$505,107.04
12	Optional services	\$4,530.00	\$54,360.00
13	Total w/options	\$60,043.92	\$720,527.04
	<b>Service Setup costs</b>		
14	Starlink Kits	\$3,640.00	
15	Starlink UBNT Dream Machine UDR Routers	\$1,300.00	
16	Starlink Accessories: Misc Materials	\$3,640.00	
17	Starlink Network Implementation / Configuration Fee	\$1,192.00	
18	911 Logix MIS	\$18,100.00	
19	Starlink Labor Services: Installation, Configuration, Travel, Testing, Customer Education	\$26,325.00	
20	PSAP conversion (IN450050)	\$53,031.95	
21	Network NRC	\$716.95	
22	Redundant PSAP router setup	\$9,480.00	
23	Total Service Setup Costs **Starlink Totals Only**	\$36,097.00	

Set up Fees **\$81,330.91**

\*Network Updated 100m Frontier and Spectrum

<b>Year 1 of Indigital NGCS Services</b>	<b>\$691,759.44</b>
<b>Total Year 1 Cost</b>	<b>\$773,090.35</b> Paid
<b>Total Year 2 Cost</b>	<b>\$691,759.44</b> Paid
<b>Total Year 3 Cost</b>	<b>\$756,624.04</b>
<b>Total Year 4 Cost</b>	<b>\$720,527.04</b>
<b>Total Year 5 Cost</b>	<b>\$720,527.04</b>
<b>Initial 60 Month Investment</b>	<b>\$3,662,527.91</b>

If Polk County chooses to provide a \$1M down payment, the monthly recurring cost will be (for the length of the initial 60 month term): \$44,732.77

For Years 6 through 10, Indigital will renegotiate pricing not to exceed a 1% increase in the original 2 monthly cost, exclusive of any additional services that may be added

Exhibit "D" Continued on next page

## Exhibit D Payment and Fees

Component	Monthly Recurring Charge	Annualized Year 1	Annualized Year 2	Annualized Year 3	Annualized Year 4	Annualized Year 5	60month Total	NRC
Database	\$14,500.92	\$174,011.04	\$174,011.04	\$174,011.04	\$174,011.04	\$174,011.04	\$870,055.20	
Routing	\$36,252.30	\$435,027.60	\$435,027.60	\$435,027.60	\$435,027.60	\$435,027.60	\$2,175,138.00	
MEVO	\$2,125.00	\$25,500.00	\$25,500.00	\$25,500.00	\$25,500.00	\$25,500.00	\$127,500.00	
911Logix	\$2,405.00	\$28,860.00	\$28,860.00	\$28,860.00	\$28,860.00	\$28,860.00	\$144,300.00	\$18,100.00
PSAP Conversion NRC		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$53,031.95
Redundant Router Setup NRC		\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$9,480.00
Starlink Priority - Network Priority, Public IP, Priority Support 1TB	\$1,180.00	\$0.00	\$0.00	\$14,160.00	\$14,160.00	\$14,160.00	\$42,480.00	\$36,097.00
Circuits	\$3,580.70	\$28,360.80	\$28,360.80	\$42,968.40	\$42,968.40	\$42,968.40	\$185,626.80	\$718.95
<b>Core Services Total</b>	<b>\$60,043.92</b>	<b>\$691,759.44</b>	<b>\$691,759.44</b>	<b>\$720,527.04</b>	<b>\$720,527.04</b>	<b>\$720,527.04</b>	<b>\$3,545,100.00</b>	<b>\$117,427.90</b>
\$1,000,000 Down Payment credit against NRC/MRC	<b>-\$15,311.15</b>	<b>-\$183,733.83</b>	<b>-\$183,733.83</b>	<b>-\$183,733.83</b>	<b>-\$183,733.83</b>	<b>-\$183,733.83</b>	<b>\$918,669.09</b>	<b>-\$81,330.91</b>
Core Services Total with \$1,000,000 down	<b>\$44,732.77</b>	<b>\$508,025.61</b>	<b>\$508,025.61</b>	<b>\$536,793.21</b>	<b>\$536,793.21</b>	<b>\$536,793.21</b>	<b>\$2,626,430.85</b>	<b>\$36,097.00</b>

Down Payment amount	Monthly Cost - remaining 36 mo term		
\$1,000,000	\$44,732.77	\$1,610,379.63	36 remaining months
	\$42,335.47	\$1,016,051.28	24 first months
Total		\$2,626,430.91	
		\$1,000,000.00	
Sub-Total		\$3,626,430.91	
NRC startling		\$36,097.00	
		\$3,662,527.91	



# EXHIBIT"E"

## Network Diagram

### Polk Co, FL Network

