



Polk County Transportation Planning Organization Transportation Disadvantaged Local Coordinating Board (TD LCB)

Meeting Agenda

September 30, 2024 TPO TD LCB

Polk County Administration Building
330 W. Church Street
Bartow, FL 33830

Note to LCB Members: We must have FIVE voting members/alternates in the meeting room in order to conduct this meeting.

Attending by Zoom: Polk TD LCB Board Members and Alternates may attend this meeting by Zoom, if they wish. They will be counted as "present," and they can join in the discussion of agenda items. However, according to Florida Laws on Public Meetings, members/alternates who attend this way will not be counted towards the Quorum. However, they may still take part in the meeting and they may vote.

We start the Zoom 30 minutes before the actual meeting start time, to get all the equipment running. When you enter the Zoom call, please type your name into the Chat Box.

To Join the Zoom Meeting:

<https://us02web.zoom.us/j/87524078702?pwd=C9gvu7BOAGTMsUtch9n45I2HeRJdPf.1>

Meeting ID: 875 2407 8702 Passcode: 360663

Introduction

1. Call to Order - 1:30 p.m. (Jeremy Clark, Chairman)
2. Confirmation of Quorum
3. Opportunity for Public Comment
4. Approval of Meeting Minutes

Attachments: [AI04.Atch1.Draft Polk TD LCB Meeting Minutes 06.17.2024](#)

5. Agenda Review - Ms. Julia B. Davis, AICP, Polk TPO

CTC Reports

6. CTC Report on Operating Data and Performance Measures -September 2024

Attachments: [AI06-Attch1.CTC Report September 2024](#)

Action Items

7. Annual Review of Polk TD LCB Bylaws

Attachments: [AI07 Attch1.Polk TD LCB - Bylaws -proposed for 9-30-2024](#)

8. Review and Approval of the CTC's Annual Operating Report (AOR) for the fiscal year ending June 30, 2024

Attachments: [AI08 Attch1.fye 6-30-2024-AOR-Polk-pulled 09-16-2024](#)

9. "Making The Most Effective Use of Your Time as an LCB Member (or Alternate) -Opportunities for More Information About the TD Program." (Training.)

Attachments: [AI09-Attch1.TD Pgm Training Topics](#)

Information Items, Communications, and Reports

10. TPO DISTRIBUTION ITEMS & COMMENTS

Attachments: [AI10-Attch1. TPO Distribution Items & Comments - TDP Public Survey Phase 1](#)
[AI10 Attch2.Polk LCB cert as of 9-30-2024](#)

11. CTC's Comments

12. Board Member Comments

13. Next Meeting Date

The next regular quarterly meeting is scheduled for December 6, 2024.

14. Adjournment

In accordance with the Americans with Disabilities Act, persons with disabilities needing special accommodations to participate in this proceeding should contact the Board of County Commissioners, Communications Office, at 330 W. Church Street, Bartow. Telephone (863) 534-6090, not later than four days prior to the proceeding. If hearing impaired call: (TDD) (863) 534-7777 or 1-800-955-8771, or Voice impaired call: 1-800-955-8770, via Florida Relay Service.

The TPO planning process is conducted in accordance with Title VI of the Civil Rights Act of 1964 and Related Statutes. Any person or beneficiary who believes they have been discriminated against because of race, color, religion, sex, age, national origin, disability, or family status may file a complaint with the TPO's Title VI Specialist at (863) 534-6486, or by writing Ms. Julia Davis at Post Office Box 9005, Bartow, Florida 33831-9005.

"Remember to donate \$1.00 to the Florida Transportation Disadvantaged Trust Fund next time you renew your vehicle tag!"



Polk County
Transportation Planning Organization
Transportation Disadvantaged Local Coordinating
Board (TD LCB)

Agenda Item 4.

9/30/2024

SUBJECT

Approval of Meeting Minutes

DESCRIPTION

The Polk Transportation Disadvantaged (TD) Local Coordinating Board (LCB) is required to keep an accurate record of the Board proceedings.

RECOMMENDATION

The Board is requested to approve the meeting minutes from the meeting held on June 17, 2024.



Polk Transportation Disadvantaged Local Coordinating Board
 (TD LCB) Draft Meeting Minutes

Monday, June 17, 2024

Polk County Administration Building
 Commission Board Room
 330 West Church Street
 Bartow, FL 33830

Members Present:		Representing:
Vice Mayor Jeremy Clark		Polk TPO
Dale Hanson		FDOT
Lisa Miller		Polk County School Board
Joseph Lesniewicz		Veterans Service
Kevin Gilds		Florida Dept. of Elder Affairs
Ian Martin	Zoom	AHCA
Mayor Nat Birdsong		Mass Transit
Sheryl Brown		Citizen Advocate Lighthouse for Blind
Jeanette Estes	Zoom	Agency for Persons with Disabilities

Others Present:		Representing:
Victoria Upthegrove		Florida Department of Transportation
Stacy Beth		Florida Department of Transportation
Rhonda Carter		Citrus Connection
Erin Killebrew		Citrus Connection
Delisia Drayton		Citrus Connection
Cindy Mitchell		Citrus Connection
Nic Pohopin		SVOP Disaster
Milvia Santiago		Citrus Connection
Delisia Drayton		Citrus Connection
Dave Walters		Citrus Connection

Nicole McCleary	Citrus Connection
Keila Morton	Citrus Connection
Lynda McMillan	Citrus Connection
Ryan Kordek	Polk TPO
Julia Davis	Polk TPO
Lorenzo Thomas	Polk TPO
Lena Alcula	Talbot House
Marsha Andresen	Polk County

Introduction

1. Call to Order, Roll Call, and Confirmation of Quorum

Chairman Commissioner Clark called the meeting to order at 1:30 pm. Roll call was taken, and a quorum was confirmed.

2. Public Comment

The Floor was opened to public comments. No public comments. The Floor was closed for public comments.

3. Approval of Minutes – March 18, 2024, Annual Public Workshop and TD LCB Regular Meeting

Motion to approve Annual Public Workshop draft meeting minutes and TD LCB Regular Meeting draft minutes.

Motion: Motioned by Lisa Miller and seconded by Kevin Gilds. Motion was carried without dissent.

4. Agenda Review

Julia Davis, TPO Staff, presented the Agenda Review which consisted of CTC Reports and Presentations, Citrus Connection Brand Directive Presentation, Review/Approval of Annual Evaluation of CTC, Review/Approve CTC’s FY 2024/25 Rate Mode, and Review/Approve Transportation Disadvantaged Service Plan Annual Update.

CTC Reports

5. Citrus Connection Brand Directive Presentation

Erin Killebrew, of Citrus Connection's Marketing and Community Outreach Department, presented the Citrus Connection Brand Directive Presentation. Citrus Connection brand guide outlines the standards for the branding identity for Lakeland Area Mass Transit District /d/b/a Citrus Connection. All printed and produced materials follow the listed standards to ensure consistency and reinforce Citrus Connection's brand identity. The consistent application and precise production of logo and graphic elements will identify and reinforce audience awareness. These guidelines also ensure Citrus Connection's integrity and produce maximum effect in particular media. The Squeeze is a Citrus Connection service operating in downtown Lakeland and Lake Wales that provides easy and free transportation to local professionals and visitors. As an extension of Citrus Connection, The Squeeze logo utilizes the same color palette but distinguishes itself visually in its overall design. The squeeze name is exemplified in the name and is accompanied by a script text and citrus embellishment to further emphasize its separate identity from Citrus Connection.

6. CTC Report on Operating Data and Performance Measures – June 2024

Cindy Mitchell presented the CTC Report. 2023/24 budget information included the total funding \$1,461,766, total funding expended through March 2024 was \$1,094,879, and the remaining funding is \$366,887. TD monthly bus passes was 1111, January was 353, February was 399, and March was 359. Paratransit trips performed totaled 19,051 and total unduplicated clients was 1,074. Total trips completed was 19,051. ADA trips completed was 13,244 and TD trips completed was 5,807. Fixed Route Ridership totaled 200,658. January total was 66,128, February total was 67,068, and March total was 67,462. Transition Ridership Data totaled 17,474. January totaled 5,830, February totaled 6,127, and March total was 5,517. Coordination Ridership Data total was 9,244. January total was 2,933, February total was 3,090, and March total was 3,221. Unmet Trip Data included two denials, 1,737 trips canceled, and 134 no shows. On Time Performance was 88%. Regional Mobility Call Center Data included total calls answered was 19,677, average hold time 2:28, and calls abandoned was 376. Total compliments were 0 and 8 complaints. For Safety Paratransit there were a total of two accidents, which

included one chargeable collision and one non-chargeable collision. Safety Fixed Route number of accidents was five which consisted of one chargeable collision and four non chargeable collisions.

Action Items

7. Review and Approval of LCB's Annual Evaluation of CTC's FY 2022/23

Ms. Davis presented the LCB's Annual Evaluation of CTC's FY 2022/23. The Evaluation Workbook is a working document that provides required elements of the evaluation and summarizes the process and the findings of the evaluation. The CTC's average cost per paratransit trips was \$41.28 and the performance measure is \$35.00 per hour. Staff recommended the performance measure be changed from \$35 an hour to \$(TBD) per hour, due to the cost of providing service. The completion of the CTC should be completed by September 2024. Action should be to approve the workbook and the evaluation report and direct the Chair to sign the certification. Recommend that text of the Evaluation Report be added in to the TDSP and direct staff to present a recommended revised performance measure for an average cost per paratransit trip from \$35.00 per hour to \$(TBD) per hour at the September LCB Meeting.

Motion: Motioned by Lisa Miller and seconded by Kevin Gilds. Motion was carried without dissent.

8. Review and Approval of CTC's Rate Calculation Model/CTC Reimbursement Rates for July 1, 2024 – June 30, 2025, Trip Equipment Grant

Rhonda Carter of Citrus Connection Finance Department presented the Rate Model for FY 2024/25. The CTC Finance prepares the report and the proposed per mile rate for ambulatory trips is \$4.47 and proposed wheelchair trips is \$7.67. This rate model is based on CTC's grant estimate table, dated April 2024. Recommended action is to approve the rate model, acknowledge that the LCB has reviewed it, and to recommend that the per-trip rates be added in to the TDSP and that the Rate Model be added in as appendix 16. TDSP has four components plus front pages and the appendix. Recommendations include review and approve the TDSP 2024/25 annual minor update as presented, including the updated appendices, particularly appx 15 grievance procedures. Direct the chairman to sign the

certification form and authorize TPO staff to finalize the document and transmit it to the CTD by June 30. Roll call vote was required, and it was a unanimous vote.

Motion: Motioned by Sheryl Brown and seconded by Lisa Miller. Motion was carried without dissent.

9. Review and Approval of Polk Transportation Disadvantaged Service Plan 2024/25 Minor Update, including updated Appendices and Grievance Procedures

Julia Davis presented the Annual Minor update of the TDSP with Grievance Procedures. The TDSP Minor update includes today's previous agenda items "added in" Evaluation and Rate Model. The Board reviewed the proposed TDSP Minor Update including various minor changes noted in the write up and minor changes to the grievance procedures.

Motion: Motioned by Dale Hanson and seconded by Lisa Miller. A Roll Call vote was completed. Motion passed unanimously.

Information Items, Communications, and Reports

10. Distribution Items and Member Comments

Dale Hanson, FDOT gave an update that 36 Federal grant applications for FTA 5310 – Seniors with Disabilities, FTA 5311 – For Rural Areas grant applications were received. There is training opportunities in September 22 through 25 in West Palm Beach for the 2024 FPTA/CTD Annual Conference and Expo. Ms. Stacy Booth and Mr. Victoria Upthegrove (alternate for the Polk TPO/LCB meetings) were introduced as the new Transit Project Coordinators for FDOT District One.

11. Next meeting date – September 30, 2024

12. With no further business the meeting adjourned at 3:01pm.

Respectfully transcribed by Annette Crews-Downs, TPO Staff, and Office Manager IV. Section 286.0105, Florida Statutes, states that if a person decides to appeal any decision made by a board, agency, or commission with respect to any matter considered at a meeting or hearing, he will need a record of the proceedings, and that, for such purpose, he may need to ensure that a verbatim record of the proceedings is made, which record includes the testimony and evidence upon which the appeal is to be based.



Polk County
Transportation Planning Organization
Transportation Disadvantaged Local Coordinating
Board (TD LCB)

Agenda Item 6.

9/30/2024

SUBJECT

CTC Report on Operating Data and Performance Measures -September 2024

DESCRIPTION

CTC staff will provide the board with an update on CTC activities and performance measures.

RECOMMENDATION

This item is presented for information only.

CONTACT INFORMATION

CTC Staff



CitrusConnection
PROGRESS IN MOTION

CTC Report

September 2024

2023-2024 Funding

Total Funding
\$1,461,766.

Total Funding Expended
\$1,454,069.

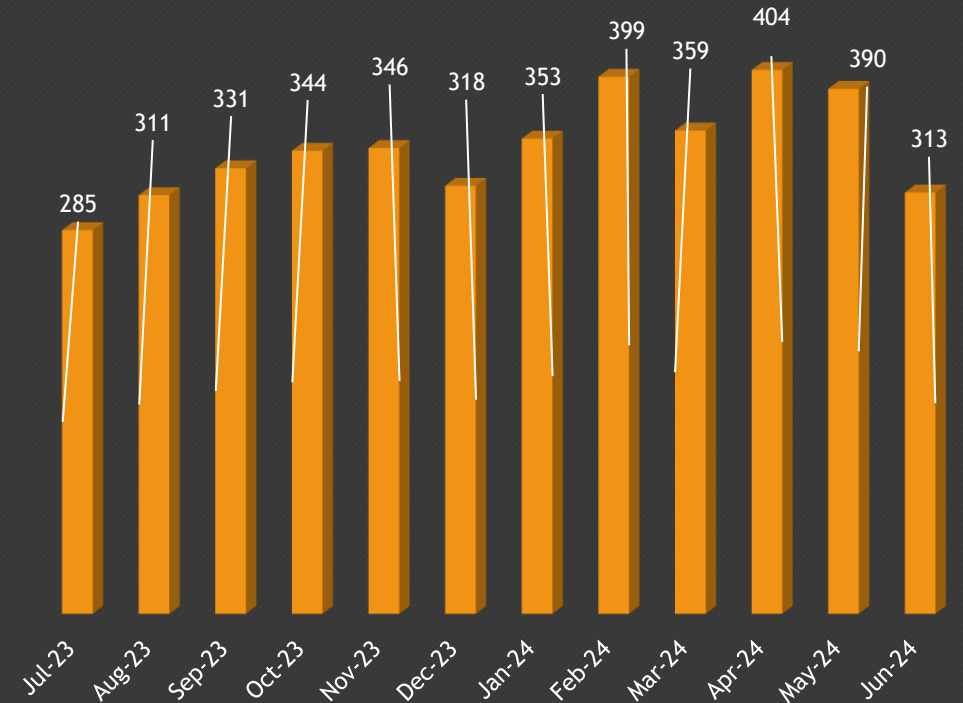
Funding Remaining
\$9,886.

*99% of the budget

TD Monthly Bus Passes

Total Passes
1107

April	404
May	390
June	313



Current Grant Year Total Monthly Bus Passes	4153
Last Grant Year Total Monthly Bus Passes	3154

*1,001 increase monthly passes

Paratransit Trips Performed

Total Trips Completed
19,560

Total Unduplicated Clients
1,168

****27,754 trip increase***
****21 client decrease***

Current Grant Year Total Trips = 77,042
Last Grant Year Total Trips = 49,288

Trip Breakdown

Total Trips Completed
19,560

ADA = 13,798
TD = 5,762

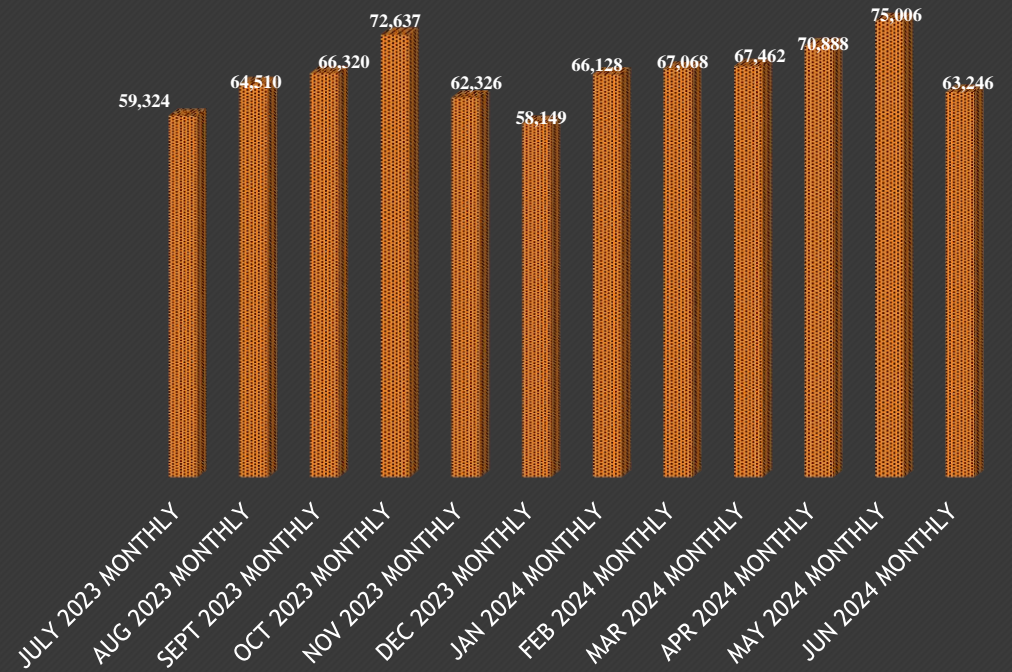
Current Grant Year Total Trips = 77,042

ADA = 54,109
TD = 22,933

Fixed Route Ridership

Total 209,140

April	70,888
May	75,006
June	63,246



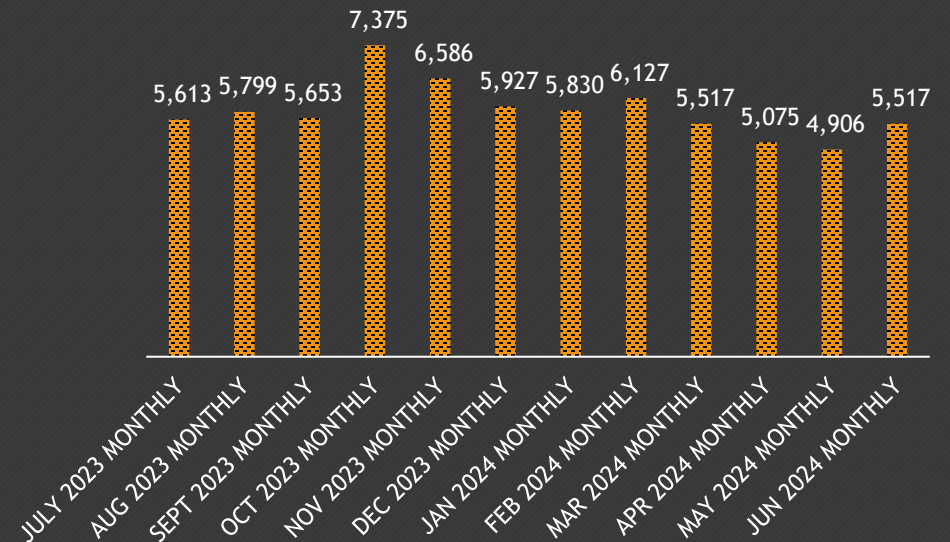
Current Grant Year Ridership = 793,064
Last Grant Year Ridership = 668,519

*124,545 trip increase **16**

Transitions Ridership Data

Total 14,710

April	5,075
May	4,906
June	4,729



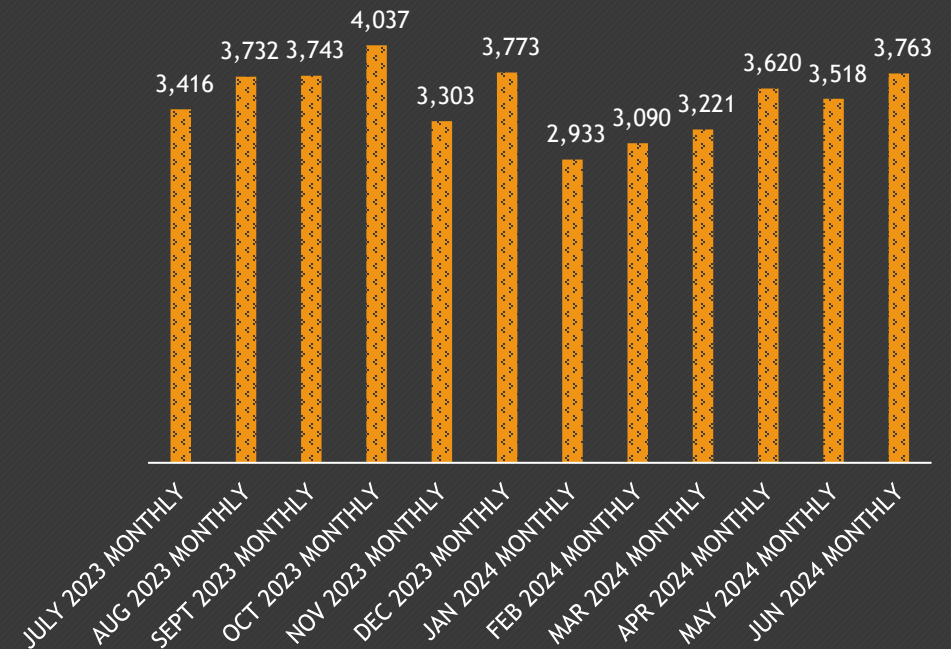
Current Grant Year Ridership = 69,925
Last Grant Year Ridership = 55,253

*14,672 trip increase **17**

Coordination Ridership Data

Total 10,901

April	3,620
May	3,518
June	3,763



Current Grant Year Ridership = 42,149
Last Grant Year Ridership = 43,798

*1,649 trip decrease **18**

Unmet Trip Data

Denials
0

Cancel
1,728

No Shows
73

Current Grant Year Totals

Denials = 10
Cancel = 7,504
No Shows = 397

On Time Performance

92 %

April	91%
May	91%
June	95%

Current Grant Year
87 %

Last Grant Year
88 %

Regional Mobility Call Center Data

Total Call Answered
17,583

Average Hold Time
2:16

Calls Abandoned
217

Current Grant Year Totals

Calls Answered = 75,159
Average Hold Time = 2:22
Calls Abandoned= 5,473

Compliments & Complaints

Total Compliments = 1

Total Complaints = 8

PT = 1

(1 unfounded)

FR = 2

(1 unfounded - 1 founded)

RMCC = 0

Current Grant Year Totals

Compliments = 2

Complaints = 46

Road Calls & Average Distance Between Road Calls

Road Calls

Fixed Route Road Calls = 63

Paratransit Road Calls = 15

Average Distance Between Road Calls

Fixed Route = 6,806

Paratransit = 17,985

e

Current Year Road Call Totals

Fixed Route = 222

Paratransit = 83

Safety Fixed Route

Total Number of Accidents = 6

Chargeable Collision	4
Non- Chargeable Collision	2
Chargeable with Passenger	3
Non-Chargeable with Passenger	1
Total # of Injuries (preventable)	2
*Operator complained of chest pains after rear ending a vehicle Transported to Medical facility by EMS	
Total # of Injuries (non-preventable)	1
* 2 Hard breaking events causing passengers to fall. Transported by EMS 1 passenger hit leg on ramp while ramp was deploying Passenger requested EMS	
Total Transported to Medical Facility due to accident	4
Total Transported to Facility due to Passenger Emergency	0

Current Grant Year Totals

Total Number of Accidents	22
Chargeable Collision	11
Non- Chargeable Collision	11
Chargeable with Passenger	6
Non-Chargeable with Passenger	6
Total # of Injuries (non-preventable)	6
Total Transported to Medical Facility due to accident =	10
Total Transported Facility due to Passenger Emergency =	0

Safety Paratransit

Total Number of Accidents = 1

Chargeable Collision 1

Non- Chargeable Collision 0

Chargeable with Passenger 1

Non-Chargeable with Passenger 0

Total # of Injuries (non-preventable) 0

Total Transported to Medical Facility due to accident 0

Total Transported to Facility due to Passenger Emergency 0

*

Current Grant Year Totals

Total Number of Accidents 7

Chargeable Collision 4

Non- Chargeable Collision 3

Chargeable with Passenger 1

Non-Chargeable with Passenger 1

Total # of Injuries (non-preventable) 3

Total Transported to Medical Facility due to accident = 4

Total Transported Facility due to Passenger Emergency = 0



CitrusConnection
PROGRESS IN MOTION

Questions?



Polk County
Transportation Planning Organization
Transportation Disadvantaged Local Coordinating
Board (TD LCB)

Agenda Item 7.

9/30/2024

SUBJECT

Annual Review of Polk TD LCB Bylaws

DESCRIPTION

The LCB is required to review and update the Bylaws on an annual basis.

TPO staff does not propose any changes to the Bylaws at this time. However, if any member of the LCB wants to propose any changes, this would be the opportunity to do so.

RECOMMENDATION

Approve the proposed by laws as presented

CONTACT INFORMATION

TPO Staff



(proposed for 9-30-2024)

**Bylaws
Of the
Polk County Transportation Disadvantaged
Local Coordinating Board**

LCB Statement:

I, Vice-Mayor Jeremy Clark as the Polk County Local Coordinating Board (LCB) Chairperson, hereby certify in accordance with Rule 41-2.012(5)(c), F.S., that the Polk County LCB has reviewed this document, and the Polk Transportation Planning Organization (TPO) has received a copy.

Date Adopted: September 30, 2024

LCB Chairperson's Signature: _____



ARTICLE I

Purpose and Authority

The authority and duties of the Polk County Transportation Disadvantaged Coordinating Board, hereinafter the "Coordinating Board," are set forth in Chapter 427, Florida Statutes and Rule 41-2, Florida Administrative Code. The purpose of the Coordinating Board is to help identify local service needs and to provide information, advice, and direction to the Community Transportation Coordinator (CTC) on the coordination of services to be provided to the transportation disadvantaged, i.e., persons who, because of physical or mental disability, income status, or age, are unable to transport themselves or to purchase transportation and are therefore dependent upon others to obtain access to health care, employment, education, shopping, social activities, or other life sustaining activities, or to children who are handicapped, high risk, or at risk.

ARTICLE II

Membership

In accordance with Chapter 427, Florida Statutes, all members of the Coordinating Board shall be appointed by the Polk Transportation Planning Organization (TPO), the Official Designated Planning Agency.

A. Voting Members

The following agencies or groups shall be represented on the Coordinating Board as voting members:

1. A representative of the TPO who is an elected official;
2. A local representative of the Florida Department of Transportation;
3. A local representative of the Florida Department of Children and Family Services;
4. A local representative of the Public Education Community;
5. A local representative of the Florida Division of Vocational Rehabilitation or Division of Blind Services;
6. A representative of Veterans who has been recommended by the local Veterans' Service Office;

7. A person recognized by the Florida Association of Community Action to represent the economically disadvantaged;
8. A person over 60 representing the elderly in the county;
9. A person with a disability representing the disabled in the county;
10. A citizen advocate (Position 1);
11. A citizen advocate who uses public transportation as the primary means of transportation (Position 2);
12. A local representative for children at risk;
13. A representative of public transit who has been designated by a local public transit system Board;
14. A local representative of the Florida Department of Elderly Affairs;
15. An experienced representative of the local private transportation industry (for-profit or non-profit);
16. A local representative of the Florida Agency for Health Care Administration;
17. A representative of the Regional Workforce Development Board established in Chapter 445, FS;
18. A representative of the local medical community.
19. A local representative of the Agency for Persons with Disabilities.

B. Non-Voting Members

Additional non-voting members of the Coordinating Board may be appointed by the TPO, as appropriate.

C. Alternates

Alternates are to be appointed in writing to the Polk TPO by an agency representative. Non-agency alternates may be appointed by the TPO, if desired. Each alternate may vote only in the absence of that member on a one-vote-per-member basis. Alternates for a LCB member who cannot attend a meeting must be a representative of the same interest as the primary member.

ARTICLE III

Officers

A. Chairperson

The TPO representative (Elected Official) on the Coordinating Board shall serve as the Chairperson. The Chairperson shall perform the duties prescribed by those outlined in the current edition of *Robert's Rules of Order, Newly Revised*. The Chairperson must be appointed or reappointed by the Polk TPO every two (2) years. Individuals can be re-appointed for more than one term.

B. Vice-Chairperson

A Vice Chairman shall be elected from the members at the first scheduled meeting of each calendar year where a quorum is present. The Vice-Chairperson shall be elected by majority vote of a quorum of the members. In the event of the Chairperson's absence, the Vice-Chairperson shall assume the duties of the Chairperson. The Vice-Chairperson shall serve a term of one year, starting with the first meeting after the election.

C. If both the Chairman and the Vice Chairman are absent from a meeting, a temporary Chairman shall be selected by a majority vote of the members present. The temporary Chairman shall serve only until either the arrival of the Chairman and the Vice Chairman or the end of the meeting.

ARTICLE IV

Terms of Appointment

Except for the Chairperson and agency representatives, the members of the Coordinating Board shall be appointed for three (3) year terms.

ARTICLE V

Meetings and Attendance

A. Meetings

1. As required by Chapter 427, FS, the Coordinating Board shall meet at least quarterly. However, it shall meet as often as necessary to meet its responsibilities.
2. In accordance with the Coordinating Board Operating Guidelines, all LCB meetings and public hearings shall be advertised two weeks prior to the scheduled meeting. Agenda and meeting materials shall be available and delivered to Board members no less than one (1) week in advance of the meeting. Attendance at a meeting shall constitute a waiver of notice.
3. The Chairperson will call special meetings when he or she deems necessary or when two or more members request a meeting or by request of the TPO Coordinator. The purpose of the meeting shall be stated in the call. The established mailing list for the Coordinating Board shall be used to notify members of the special meeting. No less than three (3) business days' notice shall be given for special meetings. Attendance at a meeting shall constitute a waiver of notice.
4. The first meeting of each calendar year shall serve as the organizational meeting for the Coordinating Board.
5. At least once a year, a public workshop must be held for the purpose of receiving input on unmet needs or any other areas that relate to the local transportation services. The public workshop may be held in conjunction with a regularly scheduled TD LCB meeting.
6. Each published agenda for a TD LCB meeting shall include a period for public comment that must commence and conclude prior to the undertaking by the Board of any action on the agenda that falls outside the scope of subsection (3) of Section 286.0114, Florida Statutes. The public comment period will appear on the agenda before the Board takes official action on a proposition.

7. As a guideline, each individual or representative addressing the TD LCB shall have three (3) minutes to speak on the proposition before the LCB subject to the discretion of the chair to extend the time, and to the power of the TD LCB as a whole to overrule the chair.

8. With respect to propositions that appear on a meeting's published agenda that is available for public inspection prior to the commencement of the meeting, the opportunity for public comment thereon shall be limited to the public comment period specified above.

9. With respect to any proposition that does not appear on a meeting's published agenda that is available for public inspection prior to the commencement of the meeting, the chair shall solicit public comment thereon any time during the meeting prior to the TD LCB action thereon. An individual desiring to be heard may so indicate by appropriate sign, and shall be recognized by the chair.

10. A quorum of the Coordinating Board shall consist of 5 voting members or their alternates who must be physically present in the meeting room, and shall be required for the conduct of all official business other than scheduling of meetings.

11. "Virtual" access to TD LCB Meetings. All regular quarterly meetings of the Polk TD LCB and the Polk TD LCB's annual public workshop will provide reasonable accommodations for virtual access. The link to the virtual LCB meeting will be contained in the published agenda for each meeting.

12. The TPO staff shall be responsible for preparing a set of minutes for each Coordinating Board meeting. Meeting minutes shall be approved by the Coordinating Board and a copy of all minutes shall be sent to the Commission for the Transportation Disadvantaged.

13. Very Bad Weather. If any portion of Polk County, Florida is under a watch or warning as defined by the National Weather Service, for any type of 'bad weather,' then, any scheduled LCB meetings may be canceled by TPO Staff. Any canceled LCB meetings may be rescheduled for a later date, following appropriate public notification procedures and Polk TD LCB bylaws.

B. Attendance

The TPO shall review and consider rescinding the appointment of any member of the Coordinating Board who fails to attend four (4) consecutive meetings.

ARTICLE VI

Committees

A. Standing Committees

The Coordinating Board shall have one standing committee. The Chairperson shall appoint the members of all committees.

1. The Grievance Committee

The Grievance Committee shall process, investigate and assist in the resolution of formal grievances. In addition, the Grievance Committee shall verify that the CTC implements and follows grievance procedures established by the Coordinating Board.

B. Ad Hoc Committees

The Coordinating Board shall, from time to time, create ad hoc committees as are necessary to carry on the work of the Board. All such committees shall be appointed by the Chairperson and dissolved when their work has been completed.

ARTICLE VII

Parliamentary Authority

The rules contained in the current edition of *Robert's Rules of Order, Newly Revised*, shall govern the Coordinating Board in all cases to which they are applicable and in which they are not inconsistent with these Bylaws.

ARTICLE VIII

Amendment of Bylaws

These Bylaws can be amended at any regular meeting of the Coordinating Board by a two-thirds' majority of voting members present (if there is a quorum), provided that the amendment has been submitted in writing to all members with the notification of the meeting.

*****END*****



Polk County
Transportation Planning Organization
Transportation Disadvantaged Local Coordinating
Board (TD LCB)

Agenda Item 8.

9/30/2024

SUBJECT

Review and Approval of the CTC's Annual Operating Report (AOR) for the fiscal year ending June 30, 2024

DESCRIPTION

Annually by September 15, the Community Transportation Coordinator (CTC) is required to submit an Annual Operating Report of their operational statistics to the Commission for the Transportation Disadvantaged (CTD) for the previous state fiscal year. These operational statistics include system type, trip information, vehicle information, employee information, revenues, and expenses.

The CTC submitted their initial draft AOR to the Commission for the Transportation Disadvantaged prior to September 15. It is now in the regular review process.

The TPO obtained the AOR provided in Attachment A.

RECOMMENDATION

The Local Coordinating Board should review this document, provide comments, and then recommend the LCB Chairperson to sign the Certification indicating the Polk LCB has reviewed this AOR.

CONTACT INFORMATION

CTC Staff (Operations Team and Financial Team) and TPO Staff



CTC Organization

Agenda Item 8
Attachment 1
TD LCB Meeting
9/30/2024

County: Polk

CTC Status: Submitted

Fiscal Year: 7/1/2023 - 6/30/2024

CTD Status: Under Review

Date Initiated: 7/31/2024

CTC Organization Name: Lakeland Area Mass Transit District

Address: 1212 George Jenkins Blvd.

City: Lakeland

State: FL

Zip Code: 33815

Organization Type: Other

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: No

Number of Transportation Operators: 0

Coordination Contractors: Yes

Number of Coordination Contractors: 5

Provide Out of County Trips: Yes

Local Coordinating Board (LCB) Chairperson: Vice- Mayor Jeremy Clark

CTC Contact: Marcia Roberson

CTC Contact Title: Director of Regional Mobility Services

CTC Contact Email: MRoberson@ridecitrus.com

Phone: (863) 733-4222

CTC Certification

I, Marcia Roberson, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Vice- Mayor Jeremy Clark, as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 8/14/2024

Coordination Contractor Name: SUNRISE COMMUNITY OF POLK COUNTY INC.
Address: 9040 SUNSET DRIVE
City: MIAMI
State: FL
Zip Code: 33173
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: PERSONS WITH DISABILITIES
Contact Person: LESLIE STEINER
Contact Title: AREA DIRECTOR
Contact Email: LSTEINER@SUNRISEGROUP.ORG
Phone: (239) 989-8571

Coordination Contractor Certification

By submission of this form, I, LESLIE STEINER, as the authorized representative of SUNRISE COMMUNITY OF POLK COUNTY INC. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 8/19/2024

Coordination Contractor Name: POLK TRAINING CENTER, INC.
Address: 90 N 4th St
City: Eagle Lake
State: FL
Zip Code: 33839
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Adults with Intellectual/Developmental Disabilities
Contact Person: Lora Bonacic
Contact Title: Executive Director
Contact Email: lora@polktrainingcenter.org
Phone: (863) 956-1620

Coordination Contractor Certification

By submission of this form, I, Lora Bonacic, as the authorized representative of POLK TRAINING CENTER, INC. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 8/15/2024

Coordination Contractor Name: PEACE RIVER CENTER
Address: 1239 E. Main St
City: Bartow
State: FL
Zip Code: 33830
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: disadvantaged clients and patients
Contact Person: Kevin E. Stallworth
Contact Title: Director of Operations
Contact Email: kevin.stallworth@peacrivercenter.com
Phone: (863) 519-0575

Coordination Contractor Certification

By submission of this form, I, Kevin E. Stallworth, as the authorized representative of PEACE RIVER CENTER, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 8/14/2024

Coordination Contractor Name: NOAH'S ARK OF CENTRAL FLORIDA, INC.
Address: 500 Inspiration Drive
City: Lakeland
State: FL
Zip Code: 33805
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Adults with disabilities
Contact Person: Brenda Grella
Contact Title: Chief Operating Officer
Contact Email: brenda@roarflorida.org
Phone: (863) 600-4067

Coordination Contractor Certification

By submission of this form, I, Brenda Grella, as the authorized representative of NOAH'S ARK OF CENTRAL FLORIDA, INC., hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 7/31/2024

Coordination Contractor Name: ALLIANCE FOR INDEPENDENCE, INC.
Address: 2710 W. Memorial Blvd
City: Lakeland
State: FL
Zip Code: 33815
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Intellectually Disabled
Contact Person: Sheila Wickett
Contact Title: Director of Finance
Contact Email: swickett@afi-fl.org
Phone: (863) 665-3846

Coordination Contractor Certification

By submission of this form, I, Sheila Wickett, as the authorized representative of ALLIANCE FOR INDEPENDENCE, INC. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	20,686	N/A	20,686	19,689	N/A	19,689
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	228,300	N/A	228,300	183,038	N/A	183,038
Deviated Fixed Route Service	7,582	N/A	7,582	7,708	N/A	7,708
Complementary ADA Service	54,122	N/A	54,122	49,288	N/A	49,288
Paratransit						
Ambulatory	16,332	27,428	43,760	14,732	39,746	54,478
Non-Ambulatory	7,064	14,592	21,656	5,971	11,249	17,220
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	334,086	42,020	376,106	280,426	50,995	331,421
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	0	N/A	0	0	N/A	0
Total - Contracted Transportation Operator Trips	0	0	0	0	0	0
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	10,625	10,625	0	7,703	7,703
Agency for Persons with Disabilities (APD)	0	19,354	19,354	0	26,450	26,450
Comm for the Transportation Disadvantaged (CTD)	137,641	N/A	137,641	107,338	N/A	107,338
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	22,212	5,987	28,199	20,900	6,699	27,599
Dept of Education (DOE)	43,603	0	43,603	29,554	0	29,554
Dept of Elder Affairs (DOEA)	0	0	0	2,666	0	2,666
Dept of Health (DOH)	9,713	0	9,713	10,879	0	10,879
Dept of Juvenile Justice (DJJ)	1,772	0	1,772	1,020	0	1,020
Dept of Transportation (DOT)	0	0	0	120	0	120
Local Government	36,755	62	36,817	37,322	1,676	38,998
Local Non-Government	82,390	5,898	88,288	70,627	8,280	78,907
Other Federal & State Programs	0	94	94	0	187	187
Total - Revenue Source	334,086	42,020	376,106	280,426	50,995	331,421



CTC Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	1,650	0	1,650	2,954	0	2,954
Children At Risk	31,774	0	31,774	21,080	0	21,080
Persons With Disabilities	82,390	42,020	124,410	68,977	50,995	119,972
Low Income	147,499	0	147,499	118,217	0	118,217
Other	70,773	0	70,773	69,198	0	69,198
Total - Passenger Type	334,086	42,020	376,106	280,426	50,995	331,421
Trip Purpose - One Way						
Medical	76,748	1,243	77,991	64,985	1,244	66,229
Employment	10,427	215	10,642	7,412	361	7,773
Education/Training/Daycare	47,157	32,293	79,450	43,310	37,838	81,148
Nutritional	8,675	563	9,238	6,400	395	6,795
Life-Sustaining/Other	191,079	7,706	198,785	158,319	11,157	169,476
Total - Trip Purpose	334,086	42,020	376,106	280,426	50,995	331,421
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	2,352	1,146	3,498	2,208	1,423	3,631
Total - UDPHC	2,352	1,146	3,498	2,208	1,423	3,631
Unmet & No Shows						
Unmet Trip Requests	10	N/A	10	21	N/A	21
No Shows	397	N/A	397	501	N/A	501
Customer Feedback						
Complaints	46	N/A	46	169	N/A	169
Commendations	2	N/A	2	31	N/A	31



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: SUNRISE COMMUNITY OF POLK COUNTY INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	7,948	7,804
Non-Ambulatory	14,469	10,670
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	22,417	18,474
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	10,625	7,703
Agency for Persons with Disabilities (APD)	11,792	10,771
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	22,417	18,474



Coordination Contractor Trips (cont'd)

County: Polk	CTC Status: Submitted	CTC Organization: Lakeland Area Mass Transit District
Fiscal Year: 07/01/2023 - 06/30/2024	Upload Date: 8/14/2024	Coordination Contractor: SUNRISE COMMUNITY OF POLK COUNTY INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	22,417	18,474
Low Income	0	0
Other	0	0
Total - Passenger Type	22,417	18,474
Trip Purpose - One Way		
Medical	605	765
Employment	0	0
Education/Training/Daycare	19,346	15,562
Nutritional	369	373
Life-Sustaining/Other	2,097	1,774
Total - Trip Purpose	22,417	18,474
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	66	63
Total - UDPHC	66	63
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	2,079	2,138
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	2,079	2,138
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	2,079	2,138
Other Federal & State Programs	0	0
Total - Revenue Source	2,079	2,138



Coordination Contractor Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	2,079	2,138
Low Income	0	0
Other	0	0
Total - Passenger Type	2,079	2,138
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	2,079	2,138
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	2,079	2,138
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	6	9
Total - UDPHC	6	9
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	6,255	8,738
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	6,255	8,738
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	5,987	6,699
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	62	1,676
Local Non-Government	112	176
Other Federal & State Programs	94	187
Total - Revenue Source	6,255	8,738



Coordination Contractor Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	6,255	8,738
Low Income	0	0
Other	0	0
Total - Passenger Type	6,255	8,738
Trip Purpose - One Way		
Medical	638	472
Employment	215	361
Education/Training/Daycare	2,947	3,969
Nutritional	194	22
Life-Sustaining/Other	2,261	3,914
Total - Trip Purpose	6,255	8,738
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	514	617
Total - UDPHC	514	617
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF CENTRAL FLORIDA, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	3,266	5,387
Non-Ambulatory	82	89
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	3,348	5,476
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	3,348	5,476
Other Federal & State Programs	0	0
Total - Revenue Source	3,348	5,476



Coordination Contractor Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF CENTRAL FLORIDA, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	3,348	5,476
Low Income	0	0
Other	0	0
Total - Passenger Type	3,348	5,476
Trip Purpose - One Way		
Medical	0	7
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	3,348	5,469
Total - Trip Purpose	3,348	5,476
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	530	675
Total - UDPHC	530	675
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	7,880	15,679
Non-Ambulatory	41	490
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	7,921	16,169
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	7,562	15,679
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	359	490
Other Federal & State Programs	0	0
Total - Revenue Source	7,921	16,169



Coordination Contractor Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	7,921	16,169
Low Income	0	0
Other	0	0
Total - Passenger Type	7,921	16,169
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	7,921	16,169
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	7,921	16,169
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	30	59
Total - UDPHC	30	59
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	59,678	N/A	59,678	56,881	N/A	56,881
Complementary ADA Service Miles	380,781	N/A	380,781	360,585	N/A	360,585
Paratransit Miles	218,608	1,023,957	1,242,565	192,806	167,791	360,597
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	659,067	1,023,957	1,683,024	610,272	167,791	778,063
Roadcalls & Accidents						
Roadcalls	83	2	85	68	0	68
Chargeable Accidents	4	1	5	2	0	2
Vehicle Inventory						
Total Number of Vehicles	88	28	116	97	32	129
Number of Wheelchair Accessible Vehicles	88	10	98	97	13	110
Drivers						
Number of Full Time & Part Time Drivers	115	109	224	112	129	241
Number of Volunteer Drivers	0	1	1	0	2	2



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: SUNRISE COMMUNITY OF POLK COUNTY INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	95,127	85,648
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	95,127	85,648
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	12	13
Number of Wheelchair Accessible Vehicles	9	7
Drivers		
Number of Full Time & Part Time Drivers	20	13
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	13,007	12,624
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	13,007	12,624
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	1	1
Number of Wheelchair Accessible Vehicles	0	0
Drivers		
Number of Full Time & Part Time Drivers	2	1
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	882,437	3,430
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	882,437	3,430
Roadcalls & Accidents		
Roadcalls	2	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	11	13
Number of Wheelchair Accessible Vehicles	0	3
Drivers		
Number of Full Time & Part Time Drivers	83	111
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF CENTRAL FLORIDA, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	2,574	3,206
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	2,574	3,206
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	2	2
Number of Wheelchair Accessible Vehicles	1	1
Drivers		
Number of Full Time & Part Time Drivers	2	2
Number of Volunteer Drivers	1	0



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	30,812	62,883
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	30,812	62,883
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	1	0
Vehicle Inventory		
Total Number of Vehicles	2	3
Number of Wheelchair Accessible Vehicles	0	2
Drivers		
Number of Full Time & Part Time Drivers	2	2
Number of Volunteer Drivers	0	2



CTC Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass
Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Revenue Sources						
Agency for Health Care Administration (AHCA)	\$ 0	\$ 196,889	\$ 196,889	\$ 0	\$ 164,458	\$ 164,458
Agency for Persons with Disabilities (APD)	\$ 0	\$ 278,337	\$ 278,337	\$ 0	\$ 318,867	\$ 318,867
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 10,489	\$ 531,700	\$ 542,189	\$ 14,595	\$ 175,682	\$ 190,277
Dept of Education (DOE)	\$ 99,150	\$ 0	\$ 99,150	\$ 104,653	\$ 0	\$ 104,653
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 12,455	\$ 0	\$ 12,455
Dept of Health (DOH)	\$ 15,208	\$ 0	\$ 15,208	\$ 14,172	\$ 0	\$ 14,172
Dept of Juvenile Justice (DJJ)	\$ 250	\$ 0	\$ 250	\$ 3,169	\$ 0	\$ 3,169
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 1,315,590	N/A	\$ 1,315,590	\$ 1,197,837	N/A	\$ 1,197,837
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 1,607,492	\$ 0	\$ 1,607,492	\$ 1,126,275	\$ 0	\$ 1,126,275
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 444,053	\$ 0	\$ 444,053	\$ 134,344	\$ 0	\$ 134,344
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 13,658	\$ 0	\$ 13,658
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 2,125	\$ 0	\$ 2,125
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 146,177	\$ 1,910	\$ 148,087	\$ 156,610	\$ 42,738	\$ 199,348
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 188,264	\$ 0	\$ 188,264	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 903,317	\$ 0	\$ 903,317	\$ 1,596,708	\$ 0	\$ 1,596,708
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 209,178	\$ 17,408	\$ 226,586	\$ 189,462	\$ 18,254	\$ 207,716
Donations/Contributions	\$ 0	\$ 84,485	\$ 84,485	\$ 0	\$ 121,354	\$ 121,354
In-Kind Services	\$ 0	\$ 5,381	\$ 5,381	\$ 0	\$ 4,538	\$ 4,538
Other Non-Government	\$ 39,253	\$ 49,612	\$ 88,865	\$ 0	\$ 45,750	\$ 45,750
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 633	\$ 633	\$ 0	\$ 4,867	\$ 4,867
Total - Revenue Sources	\$ 4,978,421	\$ 1,166,355	\$ 6,144,776	\$ 4,566,063	\$ 896,508	\$ 5,462,571



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: SUNRISE COMMUNITY OF POLK COUNTY INC.

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 196,889	\$ 164,458
Agency for Persons with Disabilities (APD)	\$ 218,515	\$ 229,959
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 415,404	\$ 394,417



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 11,290	\$ 11,850
Donations/Contributions	\$ 5,694	\$ 17,579
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 49,612	\$ 45,750
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 66,596	\$ 75,179



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 531,700	\$ 175,682
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 1,910	\$ 42,738
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 1,179	\$ 0
Donations/Contributions	\$ 0	\$ 1,032
In-Kind Services	\$ 5,381	\$ 4,538
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 633	\$ 4,867
Total - Revenue Sources	\$ 540,803	\$ 228,857



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF CENTRAL FLORIDA, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 78,791	\$ 102,743
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 78,791	\$ 102,743



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 59,822	\$ 88,908
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 4,939	\$ 6,404
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 64,761	\$ 95,312



CTC Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 2,880,649	\$ 407,498	\$ 3,288,147	\$ 2,596,111	\$ 386,166	\$ 2,982,277
Fringe Benefits	\$ 1,059,187	\$ 86,109	\$ 1,145,296	\$ 892,047	\$ 30,512	\$ 922,559
Services	\$ 153,558	\$ 294,145	\$ 447,703	\$ 70,076	\$ 132,773	\$ 202,849
Materials & Supplies Consumed	\$ 601,904	\$ 82,040	\$ 683,944	\$ 701,936	\$ 165,137	\$ 867,073
Utilities	\$ 7,921	\$ 26,375	\$ 34,296	\$ 27,255	\$ 28,892	\$ 56,147
Casualty & Liability	\$ 14,164	\$ 73,216	\$ 87,380	\$ 0	\$ 78,320	\$ 78,320
Taxes	\$ 0	\$ 1,334	\$ 1,334	\$ 0	\$ 8,735	\$ 8,735
Miscellaneous	\$ 43,421	\$ 21,564	\$ 64,985	\$ 82,956	\$ 2,702	\$ 85,658
Interest	\$ 0	\$ 938	\$ 938	\$ 0	\$ 1,251	\$ 1,251
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 91,279	\$ 91,279	\$ 0	\$ 94,198	\$ 94,198
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 15,904	\$ 15,904	\$ 0	\$ 13,875	\$ 13,875
Purchased Transportation Services						
Bus Pass	\$ 217,617	N/A	\$ 217,617	\$ 195,682	N/A	\$ 195,682
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Total - Expense Sources	\$ 4,978,421	\$ 1,100,402	\$ 6,078,823	\$ 4,566,063	\$ 942,561	\$ 5,508,624



Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: SUNRISE COMMUNITY OF POLK COUNTY INC.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 175,329	\$ 183,925
Fringe Benefits	\$ 25,369	\$ 23,178
Services	\$ 86,762	\$ 64,545
Materials & Supplies Consumed	\$ 44,286	\$ 38,487
Utilities	\$ 5,880	\$ 6,300
Casualty & Liability	\$ 36,406	\$ 32,022
Taxes	\$ 1,182	\$ 2,212
Miscellaneous	\$ 0	\$ 0
Interest	\$ 257	\$ 875
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 24,029	\$ 28,998
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 15,904	\$ 13,875
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 415,404	\$ 394,417



Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 12,559	\$ 69,700
Fringe Benefits	\$ 0	\$ 0
Services	\$ 5,424	\$ 2,800
Materials & Supplies Consumed	\$ 6,413	\$ 5,952
Utilities	\$ 240	\$ 4,592
Casualty & Liability	\$ 2,752	\$ 14,187
Taxes	\$ 0	\$ 6,367
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 27,388	\$ 103,598



Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 176,000	\$ 47,535
Fringe Benefits	\$ 58,080	\$ 7,334
Services	\$ 135,742	\$ 5,506
Materials & Supplies Consumed	\$ 14,466	\$ 92,762
Utilities	\$ 4,605	\$ 2,300
Casualty & Liability	\$ 5,836	\$ 4,190
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 21,564	\$ 2,702
Interest	\$ 681	\$ 376
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 67,250	\$ 65,200
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 484,224	\$ 227,905



**Transportation
Disadvantaged**

Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF CENTRAL FLORIDA, INC.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 15,000	\$ 15,712
Fringe Benefits	\$ 0	\$ 0
Services	\$ 48,250	\$ 50,916
Materials & Supplies Consumed	\$ 2,136	\$ 3,189
Utilities	\$ 15,650	\$ 15,700
Casualty & Liability	\$ 21,536	\$ 20,526
Taxes	\$ 152	\$ 156
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 102,724	\$ 106,199



Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 28,610	\$ 69,294
Fringe Benefits	\$ 2,660	\$ 0
Services	\$ 17,967	\$ 9,006
Materials & Supplies Consumed	\$ 14,739	\$ 24,747
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 6,686	\$ 7,395
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 70,662	\$ 110,442

County: Polk
 CTC: Lakeland Area Mass Transit District
 Contact: Marcia Roberson
 1212 George Jenkins Blvd.
 Lakeland, FL 33815
 863-733-4222
 Email: MRoberson@ridecitrus.com

Demographics	Number
Total County Population	0
Unduplicated Head Count	3,498



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	200,652	202,727	248,986
Deviated FR	8,868	7,708	7,582
Complementary ADA	48,694	49,288	54,122
Paratransit	54,842	71,698	65,416
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	313,056	331,421	376,106

Vehicle Data	2022	2023	2024
Vehicle Miles	833,205	778,063	1,683,024
Roadcalls	91	68	85
Accidents	3	2	5
Vehicles	140	129	116
Drivers	270	243	225

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	71,796	66,229	77,991
Employment	7,381	7,773	10,642
Ed/Train/DayCare	54,126	81,148	79,450
Nutritional	3,050	6,795	9,238
Life-Sustaining/Other	176,703	169,476	198,785
TOTAL TRIPS	313,056	331,421	376,106

Financial and General Data	2022	2023	2024
Expenses	\$5,362,754	\$5,508,624	\$6,078,823
Revenues	\$5,322,439	\$5,462,571	\$6,144,776
Commendations	29	31	2
Complaints	119	169	46
Passenger No-Shows	460	501	397
Unmet Trip Requests	33	21	10

Passenger Trips By Revenue Source	2022	2023	2024
CTD	99,278	107,338	137,641
AHCA	1,734	7,703	10,625
APD	18,857	26,450	19,354
DOEA	2,060	2,666	0
DOE	29,436	29,554	43,603
Other	161,691	157,710	164,883
TOTAL TRIPS	313,056	331,421	376,106

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.36	0.26	0.30
Miles between Roadcalls	9,156	11,442	19,800
Avg. Trips per Passenger	133.33	91.28	107.52
Cost per Trip	\$17.13	\$16.62	\$16.16
Cost per Paratransit Trip	\$45.85	\$41.28	\$46.11
Cost per Total Mile	\$6.44	\$7.08	\$3.61
Cost per Paratransit Mile	\$6.19	\$6.83	\$3.48

Trips by Provider Type	2022	2023	2024
CTC	276,992	280,426	334,086
Transportation Operator	0	0	0
Coordination Contractor	36,064	50,995	42,020
TOTAL TRIPS	313,056	331,421	376,106



Polk County
Transportation Planning Organization
Transportation Disadvantaged Local Coordinating
Board (TD LCB)

Agenda Item 9.

9/30/2024

SUBJECT

“Making The Most Effective Use of Your Time as an LCB Member (or Alternate) -Opportunities for More Information About the TD Program.” (Training.)

DESCRIPTION

Summary: TPO and CTC staff want to know, what types of TRAINING about the Transportation Disadvantaged (TD) Program, and the Local Coordinating Board (LCB) do you want/need. This will be a discussion, with an opportunity to pick one or more methods.

Types of “Training”

1. Emailed “newsletters” on selected topics, perhaps once per month.
2. Modules during the regular, quarterly LCB meetings.
3. One “Training Session” per year (an extra LCB meeting.)
4. Some of each: Deep Dives for new people; Refreshers as needed.

What topics?

See the list of topics in Attachment 1.

We welcome additional suggestions.

RECOMMENDATION

Discuss training methods and make recommendations to staff.

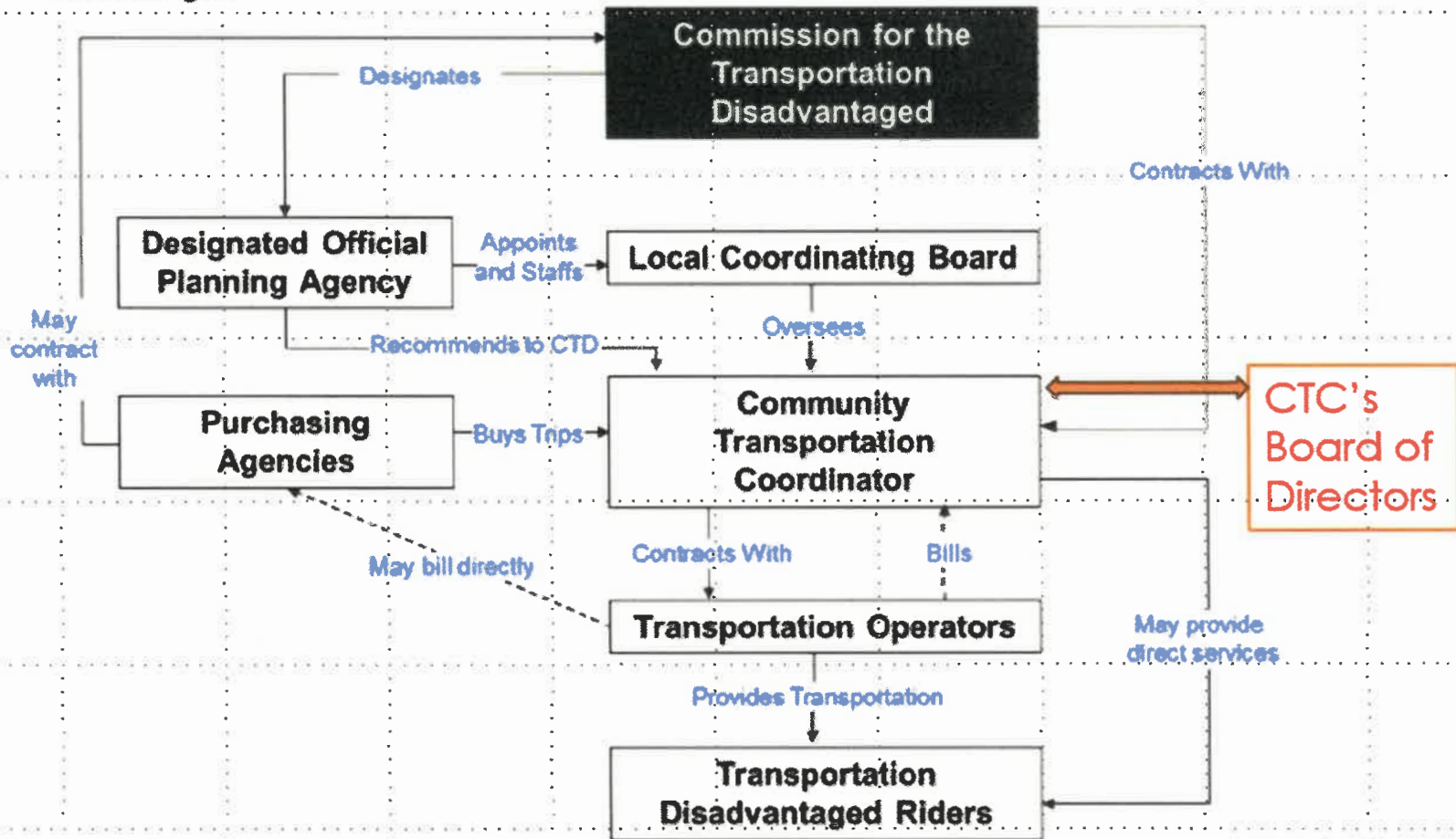
CONTACT INFORMATION

TPO and CTC Staff



The Florida Legislature created the CTD in 1989 as a stand-alone agency. The CTD is administratively housed with FDOT, in Tallahassee.

Coordinated Transportation System Organization



Appendix 2: Acronyms used in the Transportation Disadvantaged (TD) Program (from the TDSP)

ABE	Annual Budget Estimate
ADA	Americans with Disabilities Act
AOR	Annual Operating Report
APR	Annual Performance Report
CDL	Commercial Driver's License
CPR	Cardiopulmonary Resuscitation
CTC	Community Transportation Coordinator
CTD	Commission for the Transportation Disadvantaged
CUTR	Center for Urban Transportation Research
COLTS	Community of Learning Transportation Services
DOPA	Designated Official Planning Agency
FAC	Florida Administrative Code
FCTS	Florida Coordinated Transportation System
FDOT	Florida Department of Transportation
FS	Florida Statutes
FY	Fiscal Year
FTE	Full-time Equivalent
ITS	Information and Technology Services
LAMTD	Lakeland Area Mass Transit District
LCB	Local Coordinating Board
LRTP	Long Range Transportation Plan
MDT	Mobile Data Terminal
MOA	Memorandum of Agreement
MPO	Metropolitan Planning Organization
POS	Purchase of Service Contract
PT	Polk Transit
PTA	Polk Transit Authority
RFP	Request for Proposals
RFQ	Request for Qualifications
SSPP	System Safety Program Plan
TD	Transportation Disadvantaged

TDP	Transit Development Plan
TDSP	Transportation Disadvantaged Service Plan
TIP	Transportation Improvement Program
TPO	Polk Transportation Planning Organization
UPWP	Unified Planning Work Program
U.S.C.	United States Code
USDOT	U. S. Department of Transportation
WHAT	Winter Haven Area Transit

Appendix 3: Glossary of Terms –[with Acronyms!] commonly used in the TD Program

Annual Budget Estimate – (ABE) a budget estimate of funds available for providing transportation services to the transportation disadvantaged that is prepared annually and covers a period of one state fiscal year.

Annual Operating Report – (AOR) an annual report prepared by the community transportation coordinator detailing its designated-area operating statistics for the most recent operating year.

Annual Performance Report – (APR) an annual report issued by the Commission for the Transportation Disadvantaged that compiles all the data submitted in the Annual Operating Reports.

Chapter 427, Florida Statutes (FS) - the Florida statute establishing the Commission for the Transportation Disadvantaged and prescribing its duties and responsibilities.

Commission for the Transportation Disadvantaged (CTD) - an independent organization created in 1989 to accomplish the coordination of transportation services provided to the transportation disadvantaged population. Replaced the Coordinating Council for the Transportation Disadvantaged.

Community Transportation Coordinator (CTC) - a transportation entity recommended by a designated official planning agency to ensure that coordinated transportation services are provided to the transportation disadvantaged population in a designated service area. Formerly known as a coordinated community transportation provider.

Complete (or Full) Brokerage - type of coordinated network in which the CTC operates no transportation service and contracts with other operators for the delivery of all transportation services.

Coordinated Trips - passenger trips provided by or through a CTC

Demand-Responsive Service (DR) - a transportation service characterized by flexible routing and scheduling that provides door-to-door or point-to-point transportation at the user's request.

Designated Official Planning Agency (DOPA) - the agency or official body designated by the Commission for the Transportation Disadvantaged to appoint the community local coordinating board and recommend the community

transportation coordinator for each service area. Metropolitan planning organizations are automatically the official planning agencies in urban areas.

Designated Service Area - the geographical area, consisting of one or more counties, in which the CTC is the designated provider.

Economies of Scale - cost savings resulting from combined resources (e.g., joint purchasing agreements that result in a lower cost per gallon or quantity discount for fuel).

Effectiveness Measure - a performance measure that indicates the level of consumption per unit of output. Passenger trips per vehicle mile are an example of an effectiveness measure.

Efficiency Measure - a performance measure that evaluates the level of resources expended to achieve a given level of output. An example of an efficiency measure is operating cost per vehicle mile.

Fixed-Route Service –(FR) transit service in which the vehicles follow a prescribed schedule over a prescribed route.

Full Time Equivalent (FTE) - a measure used to determine number of employees based on a 40-hour work week. One FTE equals 40 work hours per week.

Fully Allocated Costs - the total cost, including the value of donations, contributions, grants or subsidies, of providing coordinated transportation, including those services which are purchased through transportation operators or provided through coordination contracts.

General Trips - passenger trips by individuals to destinations of their choice, not associated with any agency program.

Local Coordinating Board (LCB) - entity in each designated service area composed of representatives appointed by the official planning agency. Its purpose is to provide assistance to the community transportation coordinator concerning the coordination of transportation services.

Memorandum of Agreement (MOA) - a five-year binding standard contract between the Commission for the Transportation Disadvantaged and a CTC. This contract and its provisions serve as a performance and reporting standard to guide the delivery of services by all agencies or entities that provide transportation disadvantaged services.

Metropolitan Planning Organization (MPO) - the organization responsible for transportation planning and programming in urban areas. Also serves as the official

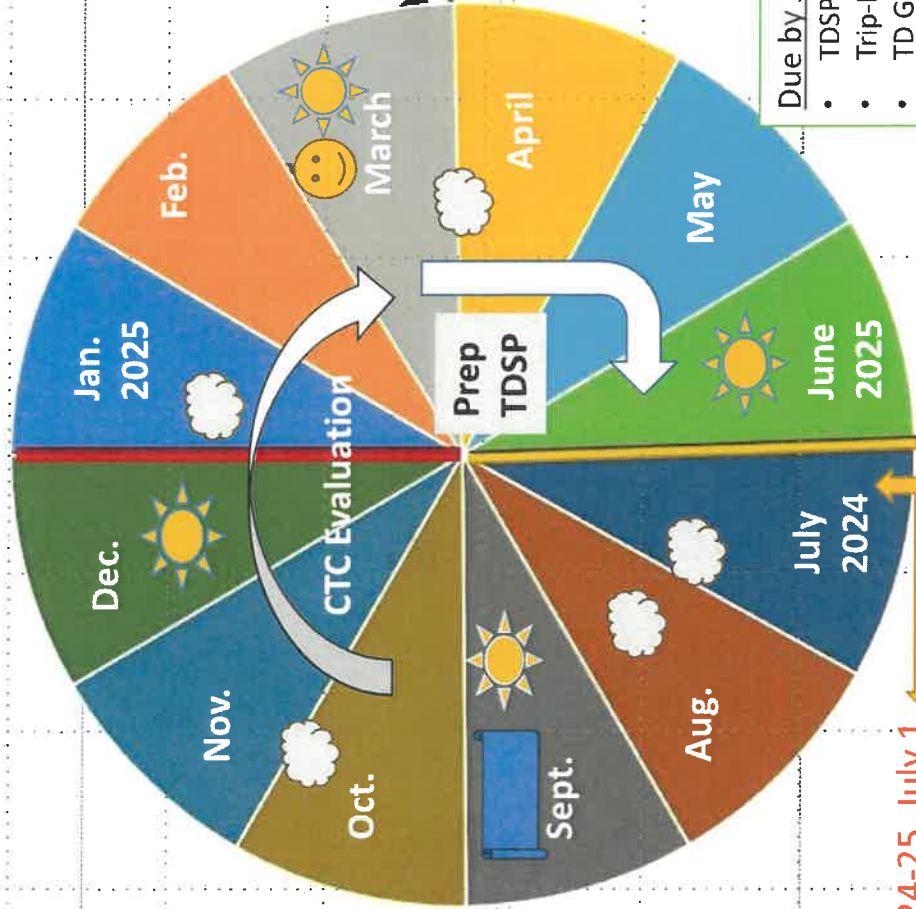
planning agency referred to in Chapter 427, FS. In Polk, it is a **Transportation Planning Organization, TPO**.

Missed Trip – If the driver is running late for the pickup and the client had to arrange for another ride (either through the CTC or personal) to keep from being late; or, if the client arrives at the appointment too late to be treated. (May apply to original trip or return trip.)

No Show – A client not calling the office to cancel their scheduled pick up within the required time frame or not being ready for their scheduled trip.

Transportation Disadvantaged – Those persons who cannot obtain their own transportation due to their age, disability, or income.

Polk TD-LCB Activities in 2024-2025



AOR due, 9/15

ABE due 9/15

Start of FY 2024-25, July 1.

Due by June 30, 2025:

- TDSP (with Rate Model & Annual Evaluation)
- Trip-Equipment Grant
- TD Grant & Resolution



Polk County
Transportation Planning Organization
Transportation Disadvantaged Local Coordinating
Board (TD LCB)

Agenda Item 10.

9/30/2024

SUBJECT

TPO DISTRIBUTION ITEMS & COMMENTS

DESCRIPTION

Summary: TPO will briefly mention important announcements.

1. The Polk TPO is assisting Citrus Connection in updating its Transit Development Plan (TDP) at this time. The consultant, Benesch, is conducting a public survey now, and it closes October 15th. You can find the survey link on the TPO's website (see attached info sheet). Please take the survey and share the information with your friends and contacts.
2. The Polk LCB membership Certification as of September 30, 2024, is provided. TPO Staff will be asking the TPO to endorse State Agency members, and to approve citizen members to the LCB, at the upcoming TPO meeting, October 10.

RECOMMENDATION

INFORMATION ITEM - no LCB action required.

CONTACT INFORMATION

TPO Staff

CITRUS CONNECTION'S TRANSIT DEVELOPMENT PLAN (TDP) MAJOR UPDATE, PUBLIC SURVEY * due by October 15th, 2024

Go to, www.polktpo.com/public-involvement/#surveys

The screenshot shows a web browser at the URL polktpo.com/public-involvement/#surveys. The page features the Polk Transportation Planning Organization logo and navigation links. The main heading is "SURVEYS". Below this, there is a call to action: "Have your voice heard. Complete a survey to give your opinion on upcoming and future projects. Sign up for our Adviser Network and receive email notifications when new surveys are available." A specific survey is highlighted: "Transit Development Pan (TDP) – Citrus Connection Public Survey". The description for this survey is: "Citrus Connection wants to hear from you. Take this quick survey to help improve public transportation within the county." A blue button labeled "TAKE SURVEY →" is positioned below the survey description.

Citrus Connection Public Input Survey

CitrusConnection
PROGRESS IN MOTION

Please take a minute to improve public transportation
in Polk County!

1. Have you or a member of your household used Citrus Connection, the public transportation service in Polk County?

Yes, I have used Citrus Connection

No, I have never used Citrus Connection

I did not know public transportation was available in Polk County

2. Do you think there is a need for additional/improved transit services

“Take a Minute, Take the Survey!”

POLK LOCAL COORDINATING BOARD MEMBERSHIP CERTIFICATION – for 9-30-24 LCB mtg

Name: Polk Transportation Planning Organization Address: Drawer TS05, PO Box 9005, Bartow, FL 33831-9005

The Metropolitan Planning Organization/Designated Official Planning Agency named above hereby certifies to the following:

1. The membership of the Local Coordinating Board, established pursuant to Rule 41-2.012(3) FAC, does in fact represent the appropriate parties as identified in the following list, and
2. The membership represents, to the maximum extent feasible, a cross section of the local community

Signature: Ryan Kordek, CPM, GISP 9-10-2024
 Executive Director

-	A Representative of:	Voting Member	Term Expires	Alternate Member	Term Expires
1	Chairperson	Commissioner Jeremy Clark	Appointed by TPO Board Annually; 2/2023 - present	No alternate	n/a
A	Department of Transportation (FDOT)	Dale Hanson	By office held	Michelle Peronto	By office held
B	Department of Children and Families (DCF)	Coleen Collinsworth	By office held	Jacqueline Craft Lizbeth Schmidt,	By office held
C	Public Education Community	Lisa Miller	4/2024-4/2027 (2 nd Term.)	VACANT	-
D	Division of Vocational Rehabilitation or Blind Services,	Diana Buarque	By office held	Maria Fuentes	By office held
E	Representing Veterans	Joseph Lesniewicz IV	By office held	Tim Kirckhart	By office held
F	Fla Assoc for Community Action representing the economically disadvantaged in the county	VACANT	-	Diane Durr	06/23-06/26 (1 st Term)
G	Representing elderly in the county;	Marcia Staszko VICE- CHAIRPERSON	2/23-2/26 (3 rd Term)	VACANT	-
H	Representing the disabled in the county;	VACANT	-	VACANT	-
i1	One of Two citizen advocates in the county	Brenda Grella	04/24-04/27 (1 st Term)	VACANT	-
i2	One of Two citizen advocates – person who uses the transportation service(s)	Sheryl Brown	10/21-10/24 (3 rd Term)	VACANT	-
J	A local representative for children at risk	Tiara Dasher	10/21-10/24 (3 rd Term)	VACANT	-
K	Local Mass Transit or Public Transit System's Board	Mayor Pro-Tem Nat Birdsong	By office held (PTA)	vacant	-
L	A local representative of the Florida Department of Elder Affairs	Kevin Gilds	By office held	Kristina Melling	By office held
M	Local private for profit transportation industry.	VACANT	-	VACANT	-
N	Florida Agency for Health Care Administration (AHCA)	Riley Larsen	By office held	Karen Wessel Aaron Lounsberry	By office held
O	Agency for Persons with Disabilities (APD)	Jeannette Estes	By office held	Connie Miller	By office held
P	Regional Workforce Development	Stacy Campbell- Domineck	By office held	VACANT	By office held
Q	Local medical community	Joy Johnson	10/21-10/24 (1 st Term)	Holly Vida	06/23-06/26 (2 nd Term)
-	Quorum = 5 seated members or alternates who must be present in the meeting room				