

**SUBJECT:** Service Order and Master Services Agreement for backup fiberoptic connection between Bartow and the EOC [one-time cost \$350,000, annual reoccurring cost \$22,200)

**DESCRIPTION**

The county currently has a single fiberoptic path to provide network connection between the Administration Building and the Emergency Operations Center. In order to provide redundancy and resiliency within the County’s network, Information Technology staff have worked with KwiKom on this proposal for a second fiberoptic connection between the East Bartow campus and the EOC. This second path will create a fully redundant, fiberoptic ring between the Administration Building, East Bartow, and the EOC.

This fiberoptic connection will be leveraged both during normal county operations to distribute network traffic across multiple Internet connections, as well as during EOC activations to ensure that all county resources are available to staff working at the EOC.

**RECOMMENDATION**

Sign the Business Services Order Form between the County and KwiKom for the installation of the fiberoptic cabling and 120 months of service.

**FISCAL IMPACT**

Funds have been allocated within the Information Technology Technical Services Budget; no additional funds are being requested

**CONTACT INFORMATION**

Name: David Palmer  
Title: Information Technology Director  
Division: Information Technology  
Phone: (863) 534-7500  
E-mail Address: DavidPalmer@Polk-County.net

**CHECKLIST**

- Purple Sheet and Review – Legal
- Division Fiscal Review
- Risk Review (if appropriate)
- Appropriate Insurance
- Deputy County Manager is Aware and Agrees
- Vendor Signature

Comments/Notes:

\_\_\_\_\_  
\_\_\_\_\_

Division Director Signature \_\_\_\_\_ Date \_\_\_\_\_