



CTC Organization

Agenda Item 8
Attachment 1
TD LCB Meeting
9/30/2024

County: Polk

CTC Status: Submitted

Fiscal Year: 7/1/2023 - 6/30/2024

CTD Status: Under Review

Date Initiated: 7/31/2024

CTC Organization Name: Lakeland Area Mass Transit District

Address: 1212 George Jenkins Blvd.

City: Lakeland

State: FL

Zip Code: 33815

Organization Type: Other

Network Type: Partial Brokerage

Operating Environment: Urban

Transportation Operators: No

Number of Transportation Operators: 0

Coordination Contractors: Yes

Number of Coordination Contractors: 5

Provide Out of County Trips: Yes

Local Coordinating Board (LCB) Chairperson: Vice- Mayor Jeremy Clark

CTC Contact: Marcia Roberson

CTC Contact Title: Director of Regional Mobility Services

CTC Contact Email: MRoberson@ridecitrus.com

Phone: (863) 733-4222

CTC Certification

I, Marcia Roberson, as the authorized Community Transportation Coordinator (CTC) Representative, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____

LCB Certification

I, Vice- Mayor Jeremy Clark , as the Local Coordinating Board Chairperson, hereby, certify in accordance with Rule 41-2.007(6), F.A.C. that the Local Coordinating Board has reviewed this report and the Planning Agency has received a copy.

LCB Chairperson (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 8/14/2024

Coordination Contractor Name: SUNRISE COMMUNITY OF POLK COUNTY INC.
Address: 9040 SUNSET DRIVE
City: MIAMI
State: FL
Zip Code: 33173
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: PERSONS WITH DISABILITIES
Contact Person: LESLIE STEINER
Contact Title: AREA DIRECTOR
Contact Email: LSTEINER@SUNRISEGROUP.ORG
Phone: (239) 989-8571

Coordination Contractor Certification

By submission of this form, I, LESLIE STEINER, as the authorized representative of SUNRISE COMMUNITY OF POLK COUNTY INC. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 8/19/2024

Coordination Contractor Name: POLK TRAINING CENTER, INC.
Address: 90 N 4th St
City: Eagle Lake
State: FL
Zip Code: 33839
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Adults with Intellectual/Developmental Disabilities
Contact Person: Lora Bonacic
Contact Title: Executive Director
Contact Email: lora@polktrainingcenter.org
Phone: (863) 956-1620

Coordination Contractor Certification

By submission of this form, I, Lora Bonacic, as the authorized representative of POLK TRAINING CENTER, INC. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 8/15/2024

Coordination Contractor Name: PEACE RIVER CENTER
Address: 1239 E. Main St
City: Bartow
State: FL
Zip Code: 33830
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: disadvantaged clients and patients
Contact Person: Kevin E. Stallworth
Contact Title: Director of Operations
Contact Email: kevin.stallworth@peacrivercenter.com
Phone: (863) 519-0575

Coordination Contractor Certification

By submission of this form, I, Kevin E. Stallworth, as the authorized representative of PEACE RIVER CENTER, hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 8/14/2024

Coordination Contractor Name: NOAH'S ARK OF CENTRAL FLORIDA, INC.
Address: 500 Inspiration Drive
City: Lakeland
State: FL
Zip Code: 33805
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: Yes
Who Do You Serve: Adults with disabilities
Contact Person: Brenda Grella
Contact Title: Chief Operating Officer
Contact Email: brenda@roarflorida.org
Phone: (863) 600-4067

Coordination Contractor Certification

By submission of this form, I, Brenda Grella, as the authorized representative of NOAH'S ARK OF CENTRAL FLORIDA, INC., hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



Organization – Coordination Contractor

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 7/1/2023 - 6/30/2024

Upload Date: 7/31/2024

Coordination Contractor Name: ALLIANCE FOR INDEPENDENCE, INC.
Address: 2710 W. Memorial Blvd
City: Lakeland
State: FL
Zip Code: 33815
Organization Type: Private Non Profit
Operating Environment: Urban
Provide Out of County Trips: No
Who Do You Serve: Intellectually Disabled
Contact Person: Sheila Wickett
Contact Title: Director of Finance
Contact Email: swickett@afi-fl.org
Phone: (863) 665-3846

Coordination Contractor Certification

By submission of this form, I, Sheila Wickett, as the authorized representative of ALLIANCE FOR INDEPENDENCE, INC. , hereby certify, under the penalties of perjury as stated in Chapter 837.06, F.S., that the information contained in this report is true, accurate, and in accordance with the accompanying instructions.

CTC Representative (signature): _____



CTC Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Service Type - One Way						
Fixed Route/Fixed Schedule						
Daily Pass Trips	20,686	N/A	20,686	19,689	N/A	19,689
Weekly Pass Trips	0	N/A	0	0	N/A	0
Monthly Pass Trips	228,300	N/A	228,300	183,038	N/A	183,038
Deviated Fixed Route Service	7,582	N/A	7,582	7,708	N/A	7,708
Complementary ADA Service	54,122	N/A	54,122	49,288	N/A	49,288
Paratransit						
Ambulatory	16,332	27,428	43,760	14,732	39,746	54,478
Non-Ambulatory	7,064	14,592	21,656	5,971	11,249	17,220
Stretcher	0	0	0	0	0	0
Transportation Network Companies	0	N/A	0	0	N/A	0
Taxi	0	N/A	0	0	N/A	0
School Board (School Bus)	0	N/A	0	0	N/A	0
Volunteers	0	N/A	0	0	N/A	0
Total - Service Type	334,086	42,020	376,106	280,426	50,995	331,421
Contracted Transportation Operator						
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	0	N/A	0	0	N/A	0
Total - Contracted Transportation Operator Trips	0	0	0	0	0	0
Revenue Source - One Way						
Agency for Health Care Administration (AHCA)	0	10,625	10,625	0	7,703	7,703
Agency for Persons with Disabilities (APD)	0	19,354	19,354	0	26,450	26,450
Comm for the Transportation Disadvantaged (CTD)	137,641	N/A	137,641	107,338	N/A	107,338
Dept of Economic Opportunity (DEO)	0	0	0	0	0	0
Dept of Children and Families (DCF)	22,212	5,987	28,199	20,900	6,699	27,599
Dept of Education (DOE)	43,603	0	43,603	29,554	0	29,554
Dept of Elder Affairs (DOEA)	0	0	0	2,666	0	2,666
Dept of Health (DOH)	9,713	0	9,713	10,879	0	10,879
Dept of Juvenile Justice (DJJ)	1,772	0	1,772	1,020	0	1,020
Dept of Transportation (DOT)	0	0	0	120	0	120
Local Government	36,755	62	36,817	37,322	1,676	38,998
Local Non-Government	82,390	5,898	88,288	70,627	8,280	78,907
Other Federal & State Programs	0	94	94	0	187	187
Total - Revenue Source	334,086	42,020	376,106	280,426	50,995	331,421



CTC Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Passenger Type - One Way						
Older Adults	1,650	0	1,650	2,954	0	2,954
Children At Risk	31,774	0	31,774	21,080	0	21,080
Persons With Disabilities	82,390	42,020	124,410	68,977	50,995	119,972
Low Income	147,499	0	147,499	118,217	0	118,217
Other	70,773	0	70,773	69,198	0	69,198
Total - Passenger Type	334,086	42,020	376,106	280,426	50,995	331,421
Trip Purpose - One Way						
Medical	76,748	1,243	77,991	64,985	1,244	66,229
Employment	10,427	215	10,642	7,412	361	7,773
Education/Training/Daycare	47,157	32,293	79,450	43,310	37,838	81,148
Nutritional	8,675	563	9,238	6,400	395	6,795
Life-Sustaining/Other	191,079	7,706	198,785	158,319	11,157	169,476
Total - Trip Purpose	334,086	42,020	376,106	280,426	50,995	331,421
Unduplicated Passenger Head Count (UDPHC)						
UDPHC	2,352	1,146	3,498	2,208	1,423	3,631
Total - UDPHC	2,352	1,146	3,498	2,208	1,423	3,631
Unmet & No Shows						
Unmet Trip Requests	10	N/A	10	21	N/A	21
No Shows	397	N/A	397	501	N/A	501
Customer Feedback						
Complaints	46	N/A	46	169	N/A	169
Commendations	2	N/A	2	31	N/A	31



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: SUNRISE COMMUNITY OF POLK COUNTY INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	7,948	7,804
Non-Ambulatory	14,469	10,670
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	22,417	18,474
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	10,625	7,703
Agency for Persons with Disabilities (APD)	11,792	10,771
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	0	0
Other Federal & State Programs	0	0
Total - Revenue Source	22,417	18,474



**Transportation
Disadvantaged**

Coordination Contractor Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass
Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: SUNRISE COMMUNITY
OF POLK COUNTY INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	22,417	18,474
Low Income	0	0
Other	0	0
Total - Passenger Type	22,417	18,474
Trip Purpose - One Way		
Medical	605	765
Employment	0	0
Education/Training/Daycare	19,346	15,562
Nutritional	369	373
Life-Sustaining/Other	2,097	1,774
Total - Trip Purpose	22,417	18,474
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	66	63
Total - UDPHC	66	63
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	2,079	2,138
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	2,079	2,138
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	2,079	2,138
Other Federal & State Programs	0	0
Total - Revenue Source	2,079	2,138



Coordination Contractor Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	2,079	2,138
Low Income	0	0
Other	0	0
Total - Passenger Type	2,079	2,138
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	2,079	2,138
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	2,079	2,138
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	6	9
Total - UDPHC	6	9
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	6,255	8,738
Non-Ambulatory	0	0
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	6,255	8,738
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	5,987	6,699
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	62	1,676
Local Non-Government	112	176
Other Federal & State Programs	94	187
Total - Revenue Source	6,255	8,738



Coordination Contractor Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	6,255	8,738
Low Income	0	0
Other	0	0
Total - Passenger Type	6,255	8,738
Trip Purpose - One Way		
Medical	638	472
Employment	215	361
Education/Training/Daycare	2,947	3,969
Nutritional	194	22
Life-Sustaining/Other	2,261	3,914
Total - Trip Purpose	6,255	8,738
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	514	617
Total - UDPHC	514	617
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF CENTRAL FLORIDA, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	3,266	5,387
Non-Ambulatory	82	89
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	3,348	5,476
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	0	0
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	3,348	5,476
Other Federal & State Programs	0	0
Total - Revenue Source	3,348	5,476



**Transportation
Disadvantaged**

Coordination Contractor Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass
Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF
CENTRAL FLORIDA,
INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	3,348	5,476
Low Income	0	0
Other	0	0
Total - Passenger Type	3,348	5,476
Trip Purpose - One Way		
Medical	0	7
Employment	0	0
Education/Training/Daycare	0	0
Nutritional	0	0
Life-Sustaining/Other	3,348	5,469
Total - Trip Purpose	3,348	5,476
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	530	675
Total - UDPHC	530	675
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



Coordination Contractor Trips

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Service Type - One Way		
Fixed Route/Fixed Schedule		
Daily Pass Trips	N/A	N/A
Weekly Pass Trips	N/A	N/A
Monthly Pass Trips	N/A	N/A
Deviated Fixed Route Service	N/A	N/A
Complementary ADA Service	N/A	N/A
Paratransit		
Ambulatory	7,880	15,679
Non-Ambulatory	41	490
Stretcher	0	0
Transportation Network Companies	N/A	N/A
Taxi	N/A	N/A
School Board (School Bus)	N/A	N/A
Volunteers	N/A	N/A
Total - Service Type	7,921	16,169
Contracted Transportation Operator		
How many of the total trips were provided by Contracted Transportation Operators? (If the CTC provides transportation services, do not include the CTC)	N/A	N/A
Total - Contracted Transportation Operator Trips	0	0
Revenue Source - One Way		
Agency for Health Care Administration (AHCA)	0	0
Agency for Persons with Disabilities (APD)	7,562	15,679
Comm for the Transportation Disadvantaged (CTD)	N/A	N/A
Dept of Economic Opportunity (DEO)	0	0
Dept of Children and Families (DCF)	0	0
Dept of Education (DOE)	0	0
Dept of Elder Affairs (DOEA)	0	0
Dept of Health (DOH)	0	0
Dept of Juvenile Justice (DJJ)	0	0
Dept of Transportation (DOT)	0	0
Local Government	0	0
Local Non-Government	359	490
Other Federal & State Programs	0	0
Total - Revenue Source	7,921	16,169



Coordination Contractor Trips (cont'd)

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Passenger Type - One Way		
Older Adults	0	0
Children At Risk	0	0
Persons With Disabilities	7,921	16,169
Low Income	0	0
Other	0	0
Total - Passenger Type	7,921	16,169
Trip Purpose - One Way		
Medical	0	0
Employment	0	0
Education/Training/Daycare	7,921	16,169
Nutritional	0	0
Life-Sustaining/Other	0	0
Total - Trip Purpose	7,921	16,169
Unduplicated Passenger Head Count (UDPHC)		
UDPHC	30	59
Total - UDPHC	30	59
Unmet & No Shows		
Unmet Trip Requests	N/A	N/A
No Shows	N/A	N/A
Customer Feedback		
Complaints	N/A	N/A
Commendations	N/A	N/A



CTC Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Vehicle Miles						
Deviated Fixed Route Miles	59,678	N/A	59,678	56,881	N/A	56,881
Complementary ADA Service Miles	380,781	N/A	380,781	360,585	N/A	360,585
Paratransit Miles	218,608	1,023,957	1,242,565	192,806	167,791	360,597
Transportation Network Companies (TNC) Miles	0	N/A	0	0	N/A	0
Taxi Miles	0	N/A	0	0	N/A	0
School Board (School Bus) Miles	0	N/A	0	0	N/A	0
Volunteers Miles	0	N/A	0	0	N/A	0
Total - Vehicle Miles	659,067	1,023,957	1,683,024	610,272	167,791	778,063
Roadcalls & Accidents						
Roadcalls	83	2	85	68	0	68
Chargeable Accidents	4	1	5	2	0	2
Vehicle Inventory						
Total Number of Vehicles	88	28	116	97	32	129
Number of Wheelchair Accessible Vehicles	88	10	98	97	13	110
Drivers						
Number of Full Time & Part Time Drivers	115	109	224	112	129	241
Number of Volunteer Drivers	0	1	1	0	2	2



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: SUNRISE COMMUNITY OF POLK COUNTY INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	95,127	85,648
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	95,127	85,648
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	12	13
Number of Wheelchair Accessible Vehicles	9	7
Drivers		
Number of Full Time & Part Time Drivers	20	13
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	13,007	12,624
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	13,007	12,624
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	1	1
Number of Wheelchair Accessible Vehicles	0	0
Drivers		
Number of Full Time & Part Time Drivers	2	1
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	882,437	3,430
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	882,437	3,430
Roadcalls & Accidents		
Roadcalls	2	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	11	13
Number of Wheelchair Accessible Vehicles	0	3
Drivers		
Number of Full Time & Part Time Drivers	83	111
Number of Volunteer Drivers	0	0



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF CENTRAL FLORIDA, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	2,574	3,206
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	2,574	3,206
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	0	0
Vehicle Inventory		
Total Number of Vehicles	2	2
Number of Wheelchair Accessible Vehicles	1	1
Drivers		
Number of Full Time & Part Time Drivers	2	2
Number of Volunteer Drivers	1	0



Coordination Contractor Vehicles & Drivers

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Vehicle Miles		
Deviated Fixed Route Miles	N/A	N/A
Complementary ADA Service Miles	N/A	N/A
Paratransit Miles	30,812	62,883
Transportation Network Companies (TNC) Miles	N/A	N/A
Taxi Miles	N/A	N/A
School Board (School Bus) Miles	N/A	N/A
Volunteers Miles	N/A	N/A
Total - Vehicle Miles	30,812	62,883
Roadcalls & Accidents		
Roadcalls	0	0
Chargeable Accidents	1	0
Vehicle Inventory		
Total Number of Vehicles	2	3
Number of Wheelchair Accessible Vehicles	0	2
Drivers		
Number of Full Time & Part Time Drivers	2	2
Number of Volunteer Drivers	0	2



CTC Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

Revenue Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Agency for Health Care Administration (AHCA)	\$ 0	\$ 196,889	\$ 196,889	\$ 0	\$ 164,458	\$ 164,458
Agency for Persons with Disabilities (APD)	\$ 0	\$ 278,337	\$ 278,337	\$ 0	\$ 318,867	\$ 318,867
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 10,489	\$ 531,700	\$ 542,189	\$ 14,595	\$ 175,682	\$ 190,277
Dept of Education (DOE)	\$ 99,150	\$ 0	\$ 99,150	\$ 104,653	\$ 0	\$ 104,653
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0	\$ 0	\$ 12,455	\$ 0	\$ 12,455
Dept of Health (DOH)	\$ 15,208	\$ 0	\$ 15,208	\$ 14,172	\$ 0	\$ 14,172
Dept of Juvenile Justice (DJJ)	\$ 250	\$ 0	\$ 250	\$ 3,169	\$ 0	\$ 3,169
Commission for the Transportation Disadvantaged (CTD)						
Non-Sponsored Trip Program	\$ 1,315,590	N/A	\$ 1,315,590	\$ 1,197,837	N/A	\$ 1,197,837
Non-Sponsored Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Rural Capital Equipment	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
TD Other	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Department of Transportation (DOT)						
49 USC 5307	\$ 1,607,492	\$ 0	\$ 1,607,492	\$ 1,126,275	\$ 0	\$ 1,126,275
49 USC 5310	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
49 USC 5311	\$ 444,053	\$ 0	\$ 444,053	\$ 134,344	\$ 0	\$ 134,344
49 USC 5311 (f)	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0	\$ 0	\$ 13,658	\$ 0	\$ 13,658
Service Development	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0	\$ 0	\$ 2,125	\$ 0	\$ 2,125
Local Government						
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
County Cash	\$ 146,177	\$ 1,910	\$ 148,087	\$ 156,610	\$ 42,738	\$ 199,348
County In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
City Cash	\$ 188,264	\$ 0	\$ 188,264	\$ 0	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other Cash	\$ 903,317	\$ 0	\$ 903,317	\$ 1,596,708	\$ 0	\$ 1,596,708
Other In-Kind	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Local Non-Government						
Farebox	\$ 209,178	\$ 17,408	\$ 226,586	\$ 189,462	\$ 18,254	\$ 207,716
Donations/Contributions	\$ 0	\$ 84,485	\$ 84,485	\$ 0	\$ 121,354	\$ 121,354
In-Kind Services	\$ 0	\$ 5,381	\$ 5,381	\$ 0	\$ 4,538	\$ 4,538
Other Non-Government	\$ 39,253	\$ 49,612	\$ 88,865	\$ 0	\$ 45,750	\$ 45,750
Other Federal & State Programs						
Other Federal Programs	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 633	\$ 633	\$ 0	\$ 4,867	\$ 4,867
Total - Revenue Sources	\$ 4,978,421	\$ 1,166,355	\$ 6,144,776	\$ 4,566,063	\$ 896,508	\$ 5,462,571



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: SUNRISE COMMUNITY OF POLK COUNTY INC.

Revenue Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 196,889	\$ 164,458
Agency for Persons with Disabilities (APD)	\$ 218,515	\$ 229,959
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 415,404	\$ 394,417



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 11,290	\$ 11,850
Donations/Contributions	\$ 5,694	\$ 17,579
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 49,612	\$ 45,750
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 66,596	\$ 75,179



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 531,700	\$ 175,682
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 1,910	\$ 42,738
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 1,179	\$ 0
Donations/Contributions	\$ 0	\$ 1,032
In-Kind Services	\$ 5,381	\$ 4,538
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 633	\$ 4,867
Total - Revenue Sources	\$ 540,803	\$ 228,857



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF CENTRAL FLORIDA, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 0	\$ 0
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 0	\$ 0
Donations/Contributions	\$ 78,791	\$ 102,743
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 78,791	\$ 102,743



Coordination Contractor Revenue Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Revenue Sources		
Agency for Health Care Administration (AHCA)	\$ 0	\$ 0
Agency for Persons with Disabilities (APD)	\$ 59,822	\$ 88,908
Dept of Economic Opportunity (DEO)	\$ 0	\$ 0
Dept of Children and Families (DCF)	\$ 0	\$ 0
Dept of Education (DOE)	\$ 0	\$ 0
Dept of Elder Affairs (DOEA)	\$ 0	\$ 0
Dept of Health (DOH)	\$ 0	\$ 0
Dept of Juvenile Justice (DJJ)	\$ 0	\$ 0
Commission for the Transportation Disadvantaged (CTD)		
Non-Sponsored Trip Program	N/A	N/A
Non-Sponsored Capital Equipment	N/A	N/A
Rural Capital Equipment	N/A	N/A
TD Other	N/A	N/A
Department of Transportation (DOT)		
49 USC 5307	\$ 0	\$ 0
49 USC 5310	\$ 0	\$ 0
49 USC 5311	\$ 0	\$ 0
49 USC 5311 (f)	\$ 0	\$ 0
Block Grant	\$ 0	\$ 0
Service Development	\$ 0	\$ 0
Commuter Assistance Program	\$ 0	\$ 0
Other DOT	\$ 0	\$ 0
Local Government		
School Board (School Bus)	N/A	N/A
County Cash	\$ 0	\$ 0
County In-Kind	\$ 0	\$ 0
City Cash	\$ 0	\$ 0
City In-Kind	\$ 0	\$ 0
Other Cash	\$ 0	\$ 0
Other In-Kind	\$ 0	\$ 0
Local Non-Government		
Farebox	\$ 4,939	\$ 6,404
Donations/Contributions	\$ 0	\$ 0
In-Kind Services	\$ 0	\$ 0
Other Non-Government	\$ 0	\$ 0
Other Federal & State Programs		
Other Federal Programs	\$ 0	\$ 0
Other State Programs	\$ 0	\$ 0
Total - Revenue Sources	\$ 64,761	\$ 95,312



CTC Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

CTD Status: Under Review

Expense Sources	Selected Reporting Period			Previous Reporting Period		
	CTC & Transportation Operators	Coordination Contractors	Total	CTC & Transportation Operators	Coordination Contractors	Total
Labor	\$ 2,880,649	\$ 407,498	\$ 3,288,147	\$ 2,596,111	\$ 386,166	\$ 2,982,277
Fringe Benefits	\$ 1,059,187	\$ 86,109	\$ 1,145,296	\$ 892,047	\$ 30,512	\$ 922,559
Services	\$ 153,558	\$ 294,145	\$ 447,703	\$ 70,076	\$ 132,773	\$ 202,849
Materials & Supplies Consumed	\$ 601,904	\$ 82,040	\$ 683,944	\$ 701,936	\$ 165,137	\$ 867,073
Utilities	\$ 7,921	\$ 26,375	\$ 34,296	\$ 27,255	\$ 28,892	\$ 56,147
Casualty & Liability	\$ 14,164	\$ 73,216	\$ 87,380	\$ 0	\$ 78,320	\$ 78,320
Taxes	\$ 0	\$ 1,334	\$ 1,334	\$ 0	\$ 8,735	\$ 8,735
Miscellaneous	\$ 43,421	\$ 21,564	\$ 64,985	\$ 82,956	\$ 2,702	\$ 85,658
Interest	\$ 0	\$ 938	\$ 938	\$ 0	\$ 1,251	\$ 1,251
Leases & Rentals	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 91,279	\$ 91,279	\$ 0	\$ 94,198	\$ 94,198
Contributed Services	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 15,904	\$ 15,904	\$ 0	\$ 13,875	\$ 13,875
Purchased Transportation Services						
Bus Pass	\$ 217,617	N/A	\$ 217,617	\$ 195,682	N/A	\$ 195,682
School Board (School Bus)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Transportation Network Companies (TNC)	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Taxi	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Contracted Operator	\$ 0	N/A	\$ 0	\$ 0	N/A	\$ 0
Total - Expense Sources	\$ 4,978,421	\$ 1,100,402	\$ 6,078,823	\$ 4,566,063	\$ 942,561	\$ 5,508,624



Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: SUNRISE COMMUNITY OF POLK COUNTY INC.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 175,329	\$ 183,925
Fringe Benefits	\$ 25,369	\$ 23,178
Services	\$ 86,762	\$ 64,545
Materials & Supplies Consumed	\$ 44,286	\$ 38,487
Utilities	\$ 5,880	\$ 6,300
Casualty & Liability	\$ 36,406	\$ 32,022
Taxes	\$ 1,182	\$ 2,212
Miscellaneous	\$ 0	\$ 0
Interest	\$ 257	\$ 875
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 24,029	\$ 28,998
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 15,904	\$ 13,875
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 415,404	\$ 394,417



Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/19/2024

Coordination Contractor: POLK TRAINING CENTER, INC.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 12,559	\$ 69,700
Fringe Benefits	\$ 0	\$ 0
Services	\$ 5,424	\$ 2,800
Materials & Supplies Consumed	\$ 6,413	\$ 5,952
Utilities	\$ 240	\$ 4,592
Casualty & Liability	\$ 2,752	\$ 14,187
Taxes	\$ 0	\$ 6,367
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 27,388	\$ 103,598



Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/15/2024

Coordination Contractor: PEACE RIVER CENTER

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 176,000	\$ 47,535
Fringe Benefits	\$ 58,080	\$ 7,334
Services	\$ 135,742	\$ 5,506
Materials & Supplies Consumed	\$ 14,466	\$ 92,762
Utilities	\$ 4,605	\$ 2,300
Casualty & Liability	\$ 5,836	\$ 4,190
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 21,564	\$ 2,702
Interest	\$ 681	\$ 376
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 67,250	\$ 65,200
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 484,224	\$ 227,905



Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 8/14/2024

Coordination Contractor: NOAH'S ARK OF CENTRAL FLORIDA, INC.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 15,000	\$ 15,712
Fringe Benefits	\$ 0	\$ 0
Services	\$ 48,250	\$ 50,916
Materials & Supplies Consumed	\$ 2,136	\$ 3,189
Utilities	\$ 15,650	\$ 15,700
Casualty & Liability	\$ 21,536	\$ 20,526
Taxes	\$ 152	\$ 156
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 102,724	\$ 106,199



Coordination Contractor Expense Sources

County: Polk

CTC Status: Submitted

CTC Organization: Lakeland Area Mass Transit District

Fiscal Year: 07/01/2023 - 06/30/2024

Upload Date: 7/31/2024

Coordination Contractor: ALLIANCE FOR INDEPENDENCE, INC.

Expense Sources	Selected Reporting Period	Previous Reporting Period
	Coordination Contractors	Coordination Contractors
Labor	\$ 28,610	\$ 69,294
Fringe Benefits	\$ 2,660	\$ 0
Services	\$ 17,967	\$ 9,006
Materials & Supplies Consumed	\$ 14,739	\$ 24,747
Utilities	\$ 0	\$ 0
Casualty & Liability	\$ 6,686	\$ 7,395
Taxes	\$ 0	\$ 0
Miscellaneous	\$ 0	\$ 0
Interest	\$ 0	\$ 0
Leases & Rentals	\$ 0	\$ 0
Capital Purchases	\$ 0	\$ 0
Contributed Services	\$ 0	\$ 0
Allocated Indirect Expenses	\$ 0	\$ 0
Purchased Transportation Services		
Bus Pass	N/A	N/A
School Board (School Bus)	N/A	N/A
Transportation Network Companies (TNC)	N/A	N/A
Taxi	N/A	N/A
Contracted Operator	N/A	N/A
Total - Expense Sources	\$ 70,662	\$ 110,442

County: Polk
 CTC: Lakeland Area Mass Transit District
 Contact: Marcia Roberson
 1212 George Jenkins Blvd.
 Lakeland, FL 33815
 863-733-4222
 Email: MRoberson@ridecitrus.com

Demographics Number

Total County Population 0
 Unduplicated Head Count 3,498



Trips By Type of Service	2022	2023	2024
Fixed Route (FR)	200,652	202,727	248,986
Deviated FR	8,868	7,708	7,582
Complementary ADA	48,694	49,288	54,122
Paratransit	54,842	71,698	65,416
TNC	0	0	0
Taxi	0	0	0
School Board (School Bus)	0	0	0
Volunteers	0	0	0
TOTAL TRIPS	313,056	331,421	376,106

Vehicle Data	2022	2023	2024
Vehicle Miles	833,205	778,063	1,683,024
Roadcalls	91	68	85
Accidents	3	2	5
Vehicles	140	129	116
Drivers	270	243	225

Passenger Trips By Trip Purpose	2022	2023	2024
Medical	71,796	66,229	77,991
Employment	7,381	7,773	10,642
Ed/Train/DayCare	54,126	81,148	79,450
Nutritional	3,050	6,795	9,238
Life-Sustaining/Other	176,703	169,476	198,785
TOTAL TRIPS	313,056	331,421	376,106

Financial and General Data	2022	2023	2024
Expenses	\$5,362,754	\$5,508,624	\$6,078,823
Revenues	\$5,322,439	\$5,462,571	\$6,144,776
Commendations	29	31	2
Complaints	119	169	46
Passenger No-Shows	460	501	397
Unmet Trip Requests	33	21	10

Passenger Trips By Revenue Source	2022	2023	2024
CTD	99,278	107,338	137,641
AHCA	1,734	7,703	10,625
APD	18,857	26,450	19,354
DOEA	2,060	2,666	0
DOE	29,436	29,554	43,603
Other	161,691	157,710	164,883
TOTAL TRIPS	313,056	331,421	376,106

Performance Measures	2022	2023	2024
Accidents per 100,000 Miles	0.36	0.26	0.30
Miles between Roadcalls	9,156	11,442	19,800
Avg. Trips per Passenger	133.33	91.28	107.52
Cost per Trip	\$17.13	\$16.62	\$16.16
Cost per Paratransit Trip	\$45.85	\$41.28	\$46.11
Cost per Total Mile	\$6.44	\$7.08	\$3.61
Cost per Paratransit Mile	\$6.19	\$6.83	\$3.48

Trips by Provider Type	2022	2023	2024
CTC	276,992	280,426	334,086
Transportation Operator	0	0	0
Coordination Contractor	36,064	50,995	42,020
TOTAL TRIPS	313,056	331,421	376,106